

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Sunday, 14 November 2021 4:11 PM  
**To:** xinghan1@msn.com  
**Subject:** ACCIDENT INVOLVING SMJ 7414L AND SNA 6718C ON 25/09/2021

**Our Ref: CC4/AIG21010315/Kea3**

14 NOV 2021

**XING HAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMJ 7414L AND SNA 6718C ON 25/09/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 3 November 2022 4:54 pm  
**To:** Chew Goon Motor(ad3)  
**Cc:** Admin A  
**Subject:** RE: LETTER OF DEMAND /PRE-REPAIR INSPECTION REQUEST – SNA6718C vs SMJ7414L (OI) on D.O.A.: 25/09/2021 \*\*\* LKK REF: CC4/AIG21010315/Kea3

Dear Kelly,

We refer to the above matter and our previous tele-conversation.

Kindly provide Letter of Demand of SNB6718C to us.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>  
**Sent:** Friday, 8 October 2021 2:41 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: PRE-REPAIR INSPECTION REQUEST – SNA6718C vs SMJ7414L (OI) on D.O.A.: 25/09/2021 \*\*\* LKK REF: CC4/AIG21010315/Kea3

Dear Mei, Kwan,

Kindly refer to the attached.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15, 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** [Mei Kwan \(LKKAUTO\)](#)  
**Sent:** Wednesday, 6 October 2021 5:59 PM

**To:** [Chew Goon Motor\(ad3\)](#)

**Cc:** [Asher Sng \(LKKAuto\)](#); [Admin A](#)

**Subject:** RE: PRE-REPAIR INSPECTION REQUEST – SNA6718C vs SMJ7414L (OI) on D.O.A.: 25/09/2021 \*\*\* LKK REF: CC4/AIG21010315/Kea3

Dear Sir / Madam,

We refer to the above matter.

**Please provide us the following.**

- **GIA / police report**
- **Estimated cost of repair**

Our respective case handler, Asher will look into the matter and get back to you in due course.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Tuesday, October 5, 2021 9:47 AM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>; [CHEWGOON@SINGNET.COM.SG](mailto:CHEWGOON@SINGNET.COM.SG)

**Subject:** [EXTERNAL] Accident Between SNA6718C and SSMJ7414L (AIG) on 25.09.2021

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

Vehicle SNA6718C is currently in our workshop pending survey.

Kindly provide us with your list of 10 surveyors for us to agree on the SJE

**Thanks & Regards,**

Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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