



China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims

“Without Prejudice”

Your Ref :

Our Ref :

Date : 23 February 2022

Subject : **ACCIDENT INVOLVING VEHICLE SFU3733S & SMM7052G ON 23.09.2021**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	41,212.60
Car rental fee (inclusive of GST)	:	S\$	1498.00 (S\$100.00 x 14 days) + 7% GST
Total	:	S\$	42,710.60

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report & Police Report
2. Copy of Final Repair bill
3. Copy of Car Rental Agreement & Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at **6308 8517** or email to caroline.tan@bisauto.com.sg

Yours sincerely

Caroline Tan
Claims Manager, Body & Repair Section

AUTHORISATION TO ACT

In the matters of an accident involving my/our motor vehicle SFU 3733S
And others SMM 7052G
on 23/09/2021 along 50 Tampines North Drive 2, onwards SLE

I / We KOO Weng Yew Alan D/Birth 03/04/1969 Sex M of
Tel No: _____
Occupation _____ NRIC No _____
hereby authorize and appoint BIS Automobiles Pte Ltd to act for me/us for
the purpose of making a third party claim in respect of the abovementioned matter.

I / We further authorize the workshop to settle my/ our above mentioned claim in a manner that they
deem fit and the workshop is also authorized to receive any payment further to settlement of my
claim with payment cheque being made in favour of the workshop on my behalf.

I / We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other
vehicle is concerned.

Date the 07 day of 10 month of 21 -



Interpreted and witnessed by
Name: _____

A handwritten signature in blue ink, appearing to be 'Alan Kw', written over a horizontal line.

Signature or Thumb Print
Name: Alan Kw

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00091862100 Claim No : SNM21D205486/C02/SMM7052G/CHEESC

Claimant : KOO WENG YEW ALAN

Amount : S\$42,710.60
DOLLARS FORTY TWO THOUSAND SEVEN HUNDRED TEN AND CENTS
SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFU 3733S
Insured Vehicle No. : SMM 7052G

Date of Loss : 23/09/2021
Place of Accident : NEAR 50 TAMPINES NORTH DRIVE 2 ONWARDS TO SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHUNG WOEI CHYANG
Driver Name : CHUNG WOEI CHYANG

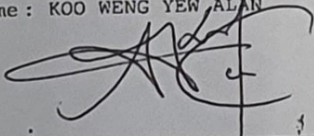
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$.
(2) Cost of Repair/ Excess	S\$	41,212.60
(3) Loss of Use/Rental/Earning	S\$	1,498.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	42,710.60

Claimant Name : KOO WENG YEW ALAN

NRIC No : SXXXX343E

Signature : 

Date : 10/5/2022

BIS Automobiles Pte Ltd

Company Reg No: 201908617D
GST Reg No: 201908617D
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



TAX INVOICE

Account No. **C0037**

Invoice Name & Address:

China Taiping Insurance (Singapore)
3 Anson Road #16-00
Springleaf Tower

Singapore

079909

Customer Name & Address:

Mr ALAN Koo
61 Choa Chu Kang Loop
08-06
Singapore 689668

Email: ALANKOOWY@SINGNET.COM.SG

Inv. Printed By: TSR Service Advisor:

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
B 24877	564	35006094	ACC	13/01/2022	18:01	1
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SFU3733S	0P55500	X6 F16 SAC 35iX	27/04/2016	28/09/2021	111783	
Job Description						
Accident repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	NEG	Parts for accident repair						24,206.45
Menu Subtotal:								24,206.45
2	NEG	Labour for accident repair						14,310.00
Menu Subtotal:								14,310.00

Parts	0.00	V	Rate	Service/Goods	GST	Net	38,516.45
Surcharge	0.00	S	7.00	38516.45	2696.15	G.S.T.	2,696.15
Labour	0.00					Total	41,212.60
Sublet	0.00					Deposit	0.00
Menus	38,516.45					Owing	41,212.60

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



CERTIFIED TRUE COPY

BIS AUTOMOBILES PTE LTD



BIS Automobiles Pte Ltd
30 Teban Gardens Crescent
Singapore 608927
Tel: (+65) 6896 3933
Fax: (+65) 6565 9098

LEASE AGREEMENT

I ("Lessee") hereby confirm my entering into a Lease Agreement with BIS Automobiles Pte Ltd ("Lessor") for the "Vehicle" as stated below:

Lessee Name & Address Mr / Ms / Mdm / Dr / Company / Business KOO WNEG YEW ALAN 61 CHO A CHU KANG LOOP #08-06 Northvale SINGAPORE 689668	Order No:	Make / Model:
	SMQ 8131 J	BMW 216i GRAN TOURER
	IC No. / FIN No. / Co.Reg. No. / Business Reg No.	Colour
	S6911343E	Black
	Date of Birth	Upholstery:
	3/4/1969	FABRIC
		Capacity:
		1,499 cc
Contact Person	Occupation	YOM:
KOO WNEG YEW ALAN	Indoor	2019
9833 4784		
Tel (Office):	Employer	Line Package:
-	-	-
Mobile:	For Official Use only:	
9833 4784		
Email:	Estimated Delivery date:	
ALANKOOWY@SINGNET.COM.SG		

Reference Number:		COV Value :	\$ 30,010.00
Lease Period	14 Day	OMV Value :	\$ 25,198.00
Rental Amount	\$ 100.00 / Day	Deposit :	\$ -
Total Rental Fee	\$ 1,400.00	Sales Consultant Remarks: 1) Rental Period from 12th Oct 2021 () ~ 26th Oct 2021 ()	
GST 7%	\$ 98.00		
Total (Rental Fee + Deposit)	\$ 1,498.00		
Weekly Payment			
1 Week	\$ -		
2 Week	\$ -		
3 Week	\$ -		
4 Week	\$ -		
5 Week	\$ -		

Insurance Per Year (Refer to clause below)	Included	Singapore Insurance Excess:	NO ALLOW to Entry Malaysia
		Own Damaged: S\$3,500	Own Damaged: -
Road Tax Per Year	Included	Third Party: S\$3,500	Third Party: -
Refunable Deposit	\$ -	Chassis No:	WBA6V12005P20700
		Colour:	
		Trim:	

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 8 October 2021 3:33 PM
To: IVAN_CHUNG@WELCIA-BHGSINGAPORE.COM.SG
Subject: ACCIDENT INVOLVING SMM 7052G AND SFU 3733S / OTHERS ON 23/09/2021

Our Ref: CC6/CTI21010314/es3

08 OCT 2021

CHUNG WOEI CHYANG

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 7052G AND SFU 3733S / OTHERS ON 23/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 9 May 2022 09:03
To: Asher Sng (LKKAuto); Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Hi Asher

Please proceed to offer as below :

	Amount Revised
1. Cost of Repairs (with GST)	\$ 41,212.60
2. Loss of Rental (14days x \$100)(w/GST)	\$ 1,498.00 (14days x \$100)
	\$ 42,710.60

Note - Please give us clearer photos of headlamps photographs that can see the damages on it.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, April 14, 2022 10:03 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

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Your ref : SNM21D205486/C02/SMM7052G/CHEESC
Our ref : CC6/CTI21010314/Res3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the 5th vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**BIS AUTOMOBILES PTE LTD**" at **\$ 42,710.60 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 54,640.47	\$ 41,212.60
2. Loss of Rental (14days x \$100)(w/GST)	\$ 1,498.00	\$ 1,498.00 (14days x \$100)
Total	\$ 56,138.47	\$ 42,710.60

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14.04.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 20 October 2021 09:19

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SFU 3733S at M/s BIS AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, October 8, 2021 3:22 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

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Password : 21-5486C02

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow

Sent: Friday, October 8, 2021 3:22 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

[Confidential]

Hi Su Li

Please see attached for insured SAS REPORT.

Password will be given in the next email for the encrypted email.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 7, 2021 10:33 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205486/C02/SMM7052G/CHEESC / FW: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D205486/C02/SMM7052G/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 6 October 2021 5:51 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMM 7052G (OI : CTI - TBA) and SFU 3733S (TP : LKK REF - CC6/CTI21010314/es3) on 23/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s BIS AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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