

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 8 October 2021 3:36 PM
To: Caroline Tan; Admin-D (LKKAuto); Admin A
Cc: assignments
Subject: RE: CAR IN WORKSHOP, PLEASE ARRANGE SURVEY ASAP - REQUEST FOR DIRECT SETTLEMENT - SFU3733S & SMM7052G (CHINA) ON 23/09/2021

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Thursday, 7 October 2021 2:16 PM
To: Caroline Tan <shirui_tan@yahoo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: CAR IN WORKSHOP, PLEASE ARRANGE SURVEY ASAP - REQUEST FOR DIRECT SETTLEMENT - SFU3733S & SMM7052G (CHINA) ON 23/09/2021

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the email below.

We are still pending for our principal to release the insured GIA report to us.

Shall revert to you once we received our insured report from our principal.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Caroline Tan <shirui_tan@yahoo.com.sg>

Sent: Thursday, 7 October 2021 1:47 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: CAR IN WORKSHOP, PLEASE ARRANGE SURVEY ASAP - REQUEST FOR DIRECT SETTLEMENT - SFU3733S & SMM7052G (CHINA) ON 23/09/2021

Dear Asher and team,

My apologies for the urgent request.

Please assist to confirm liability for this case soonest.

Call or whatsapp me at 9889 9293 directly if you need any clarifications.

Many thanks.

Caroline

On Thu, 7 Oct 2021 at 9:49 am, Meng Yan (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Caroline,

Thank you for the assignment.

Please be informed our surveyor Rasul will contact you before go for survey.

Thank you.

Dear Admin-A,

Kindly assist.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caroline Tan <shirui_tan@yahoo.com.sg>

Sent: Wednesday, 6 October, 2021 5:32 PM

To: assignments@lkkauto.com; assignment@lkkauto.com

Subject: CAR IN WORKSHOP, PLEASE ARRANGE SURVEY ASAP - REQUEST FOR DIRECT SETTLEMENT - SFU3733S & SMM7052G (CHINA) ON 23/09/2021

Dear Summer,

Please arrange survey tomorrow, car in workshop at :

30 Teban Gardens Crescent
Singapore 608927

Call me at 9889 9293 if you see this email.

Thanks

Caroline

Main: +65 63088 555

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

----- Forwarded message -----

From: Caroline Tan <shirui_tan@yahoo.com.sg>

To: admin-a@lkkauto.com <admin-a@lkkauto.com>

Sent: Wednesday, 6 October 2021, 04:34:48 pm SGT

Subject: CAR IN WORKSHOP - REQUEST FOR DIRECT SETTLEMENT - SFU3733S & SMD5517 ON 23/09/2021

Dear Sirs

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the accident report for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Thank you.

Regards

Caroline

HP: 9889 9293

Please excuse my private email, the company email will be up tomorrow.

30 Teban Gardens Crescent
Singapore 608927

Main: +65 63088 555

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>