

Meng Yan (LKK Auto)

From: peijie@expresscar.com.sg
Sent: Wednesday, 6 October, 2021 2:58 PM
To: Irene Tay
Cc: 'assignments'; Admin A
Subject: Re: ***SPAM*** RE: FW: OUR REF: SNM21D205611/C02/YP4276P/TAYHP & YOUR REF: SMN4817G, TO CONDUCT PRS
Attachments: SMN4817G SAS REPORT (1).pdf

Dear Irene,

Refer to attach.
Thanks.

Best Regards,
Peijie
25 Kaki Bukit Road 4
#01-55 SYNERGY@KB
S(417800)
DID: 91690825

On 2021-10-06 14:53, Irene Tay wrote:

> Dear Peijie,
>
> Please let us have your client's SAS REPORT.
>
> Regards,
>
> Irene Tay
> Claims Department (Motor Division)
>
> China Taiping Insurance (Singapore) Pte. Ltd.
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
> DID: (65) 63896192 | F:(65) 62247478/62247175
>
> W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/
> | WeChat: 太平狮城 Taiping SG
>
>
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>
>
>
> -----Original Message-----
> From: Irene Tay
> Sent: Wednesday, October 6, 2021 2:51 PM

> To: peijie@expresscar.com.sg; 'assignments' <assignments@lkkauto.com>;
> Admin A <admin-a@lkkauto.com>
> Subject: RE: FW: OUR REF: SNM21D205611/C02/YP4276P/TAYHP & YOUR REF:
> SMN4817G, TO CONDUCT PRS
>
> Dear LKK,
>
> Please assist to get your surveyor to liaise with EXPRESSCAR to
> conduct survey.
>
> Regards,
>
> Irene Tay
> Claims Department (Motor Division)
>
> China Taiping Insurance (Singapore) Pte. Ltd.
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
> DID: (65) 63896192 | F:(65) 62247478/62247175
>
> W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/
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>
>
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> delete the e-mail and any copies of it thereafter.
>
>
>
> -----Original Message-----
> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>
> Sent: Wednesday, October 6, 2021 2:44 PM
> To: Irene Tay <irene.tay@sg.cntaiping.com>
> Subject: Re: FW: OUR REF: SNM21D205611/C02/YP4276P/TAYHP & YOUR REF:
> SMN4817G, TO CONDUCT PRS
>
> CAUTION: This email originated from outside the organization. Do not
> click links or open attachments unless you recognize the sender and
> know the content is safe.
>
>
>
> Hi Irene,
>
> Can i check if your surveyor is coming.
> Thanks.
>
> ---
> Best Regards,
> Peijie
> 25 Kaki Bukit Road 4
> #01-55 SYNERGY@KB

> S(417800)
> DID: 91690825
>
> On 2021-10-06 08:39, peijie@expresscar.com.sg wrote:
>> Dear Sir/Madam,
>>
>> We do not agree to your list of surveyor.
>> Refer below for our list of surveyor:
>>
>> 1) Kelvin Teo – Kelvin Automotive Appraising Services
>> 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
>> 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
>> 4) Lee Kok Weng – Lee Automobile Appraisers Services
>> 5) Ong Ah Keng, Kent – KTO Automobile Assessors
>> 6) Ong Poh Meng – Aeon Auto Consultants LLP
>> 7) Philip Foo – Presicion Appraisal Services
>> 8) Thor Teck Soon, David – JAS Appraisal Services
>>
>> Thanks.
>>
>> ---
>> Best Regards,
>> Peijie
>> 25 Kaki Bukit Road 4
>> #01-55 SYNERGY@KB
>> S(417800)
>> DID: 91690825
>>
>> On 2021-10-04 23:25, Irene Tay wrote:
>>> Dear Sir,
>>>
>>> We refer to your email.
>>>
>>> Kindly note the following:-
>>>
>>> * We would like to conduct pre-repair survey of the vehicle at
>>> the appointed workshop.
>>>
>>> * We propose the following list of surveyors to be nominated as
>>> the Single Joint Expert to conduct survey of the claimant's
>>> vehicle:-
>>>
>>> 1. Gary Soon (FTA)
>>>
>>> 6. Marcus Chua (LKK)
>>>
>>> 2. Chow Bo Xiong (FTA)
>>>
>>> 7. Kenneth Kong (LKK)
>>>
>>> 3. Ben Chua (FTA)
>>>
>>> 8. Adrian Ling (LKK)
>>>
>>> 4. Ng You Han (FTA)
>>>

>>> 9. Mohd Taufikh (LKK)

>>>

>>> 5. Henry Ng (FTA)

>>>

>>> 10. Steve Chen (LKK)

>>>

>>> * If we do not hear from you within two days of this letter,
>>> you shall have deemed to have agreed that the surveyor appointed by
>>> us shall be Single Joint Expert for this matter.

>>>

>>> * As per the NIMA Protocol, the survey by our appointed
>>> surveyor would include survey of your vehicle pre-repair, after it
>>> is dismantled, and post repairs. Hence, you need to provide us / our
>>> surveyors with the list of items that were damaged and required to
>>> be replaced or repaired to facilitate an effective survey.

>>>

>>> * As stated above, please inform us and our surveyor after the
>>> claimant's vehicle had been repaired so that our surveyor can carry
>>> out post repair inspection before the vehicle is returned to your
>>> client. Please co-ordinate with our surveyor immediately after the
>>> repair is completed.

>>>

>>> If you have any queries, please contact Irene Tay at 63896116 and
>>> email us at claimsdept@sg.cntaiping.com

>>>

>>> NOTICE :

>>>

>>> In response to the escalating Covid-19 cases, please refrain from
>>> sending hardcopy documents to us as delay is to be expected for
>>> handling hardcopy documents. All correspondence should be made via
>>> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
>>> inconvenience caused is much regretted.

>>>

>>> Regards,

>>>

>>> Irene Tay

>>>

>>> Claims Department (Motor Division)

>>>

>>> China Taiping Insurance (Singapore) Pte. Ltd.

>>>

>>> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>>>

>>> DID: (65) 63896192 | F:(65) 62247478/62247175

>>>

>>> W:

>>>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cirene.tay%40sg.cntaiping.com%7Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637690994617486734%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C1000&sd=ptKWZdFiKF1KGqCKhDbC%2FFguZm5M90lBaKkAHMdh%2BAQ%3D&reserved=0>

>>> [1] | FB:

>>>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cirene.tay%40sg.cntaiping.com%7Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c>

5ba4ca46f2633868e5%7C0%7C0%7C637690994617486734%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C1000&data=BYyh4IEPV7G4NgyLEH7gq8fhewy1qBF9yPZXb%2BSX5cQ%3D&reserved=0

>>> [2] | WeChat: 太平獅城

>>> Taiping SG

>>>

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>>> not the intended recipient, please notify the sender immediately.
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>>>

>>> From: Claims Dept of CTI

>>> Sent: Monday, October 4, 2021 10:49 AM

>>> To: Irene Tay <irene.tay@sg.cntaiping.com>; peijie@expresscar.com.sg

>>> Subject: OUR REF: SNM21D205611/C02/YP4276P/TAYHP & YOUR REF:

>>> SMN4817G, TO CONDUCT PRS

>>>

>>> WITHOUT PREJUDICE

>>>

>>> via EMAIL ONLY

>>>

>>> Dear Irene,

>>>

>>> Please conduct PRS for SMN4817G soonest possible.

>>>

>>> Please contact our claims department Irene Tay 6389 6192 the
>>> officer in charge.

>>>

>>> *Kindly quote our claim reference number when replying.*

>>>

>>> NOTICE :

>>>

>>> In response to the escalating Covid-19 cases, please refrain from
>>> sending hardcopy documents to us as delay is to be expected for
>>> handling hardcopy documents. All correspondence should be made via
>>> email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any
>>> inconvenience caused is much regretted.

>>>

>>> Thank you

>>>

>>> Angie Foo

>>>

>>> Claims Department

>>>

>>> China Taiping Insurance (Singapore) Pte. Ltd.

>>>

>>> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>>>

>>> DID: (65) 63896116 | F: (65) 62247175

>>>

>>> W:

>>>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C>

01%7Cirene.tay%40sg.cntaiping.com%7Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637690994617486734%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=ptKWZdFiKF1KGqCKhDbC%2FFguZm5M90IBaKkAHMdh%2BAQ%3D&reserved=0

>>> [1] | FB:

>>>

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cirene.tay%40sg.cntaiping.com%7Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637690994617486734%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=BYyh4IEPV7G4NgyLEH7gq8fhewy1qBF9yPZXb%2BSX5cQ%3D&reserved=0>

>>> [2] | WeChat: 太平狮城

>>> Taiping SG

>>>

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>>> not the intended recipient, please notify the sender immediately.

>>> Please delete the e-mail and any copies of it thereafter.

>>>

>>> ---Original Message----

>>>

>>> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

>>>

>>> Sent: Friday, October 1, 2021 5:43 PM

>>>

>>> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>>>

>>> Subject: Accident between vehicle no SMN4817G and Vehicle no YP4276P

>>> on 01/10/2021 @ 1640Hrs

>>>

>>> CAUTION: This email originated from outside the organization. Do not

>>> click links or open attachments unless you recognize the sender and

>>> know the content is safe.

>>>

>>> Dear Sir/Madam,

>>>

>>> Refer to attach for PRI.

>>>

>>> Send us your list of surveyor within two working days.

>>>

>>> Thanks.

>>>

>>> ---

>>>

>>> Best Regards,

>>>

>>> Peijie

>>>

>>> 25 Kaki Bukit Road 4

>>>

>>> #01-55 SYNERGY@KB

>>>

>>> S(417800)

```

>>>
>>> DID: 91690825
>>>
>>>
>>> Links:
>>> -----
>>> [1]
>>> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
>>> sg.cntaiping.com%2F&data=04%7C01%7Cirene.tay%40sg.cntaiping.com%
>>> 7
>>> Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c5ba4ca46f2633868e5
>>> %
>>> 7C0%7C0%7C637690994617486734%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjA
>>> w
>>> MDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=
>>> p
>>> tKWZdFiKF1KGqCKhDbC%2FFguZm5M90lBaKkAHMdH%2BAQ%3D&reserved=0
>>> [2]
>>> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.
>>> facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cirene.tay%40sg.c
>>> n
>>> taiping.com%7Cee80a2423b894b6fca2f08d98894b778%7C52fbc9ef9a574c5ba4c
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>>> J
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>>> 0
>>> 0&sdata=BYyh4IEPV7G4NgyLEH7gq8fhewy1qBF9yPZXb%2BSX5cQ%3D&res
>>> e
>>> rved=0

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