

Meng Yan (LKK Auto)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Tuesday, 5 October, 2021 12:01 PM
To: ihling@tcmg.com.sg
Cc: filenet-ctom-p-sg; Admin-D (LKKAuto); 'assignments'
Subject: S1M03EV6_<kc>_[TP REF:LLH/RL/1317/0921/FAA]_Accident Involving_<INSURED GBA2264M & TP GBF5367D >_along_<Singapore> on <31-07-2021 13.00>_PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir,

The above matter refers.
We would like to conduct re-inspection to your client's vehicle.
Please let us know a suitable date and time for re-inspection.

Thank you.

Hi LKK,

Fyna, please.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards,



KC Chan |
Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Care No: 1800-880 4888
Email: kianchuan.chan@axa.com.sg
www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.



Think Green. Please don't print this message unless it's really necessary. Thank you.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.
If you are not the intended recipient of the message, please notify the sender immediately.

From: do not reply
Sent: Tuesday, October 5, 2021 10:56 AM

To: ihling@tcmg.com.sg

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Subject: <S1M03EV6>_<kc>_[TP REF:LLH/RL/1317/0921/FAA]_Accident Involving <INSURED GBA2264M & TP GBF5367D >_along_<Singapore> on <31-07-2021 13.00>_PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

ACCIDENT INVOLVING AXA VEH GBA2264M. AND THIRD PARTY VEH GBF5367D. ON 31-07-2021

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 04/10/2021 and the enclosures on 04/10/2021

We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to CHAN Kian Chuan at <kianchuan.chan@axa.com.sg>.

Thank you.
Yours faithfully
AXA Insurance Pte Ltd

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.