

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SLB 292 X

3-Mar-2022

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SLB292X AND SLN2176Y ON 1-OCT-2021 AT ALONG JUNCTION
OF PIONEER ROAD NORTH X ENTRY TO PIE (CHANGI)**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>				<u>Amount</u>
Repair Costs				\$ 5,457.00
Loss of Rental	\$0.00	X	0 days	\$ -
Loss Of Use	\$80.00	X	8 days	\$ 640.00
Search Fees (LTA)				\$ 7.45
Surveyor fees				\$ -
Others Claim				\$ -
Amount				\$ 6,104.45

Please look into our client claims and let us hear from you shortly.

Thank you

Kerry Tan
Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G
23 KAKI BUKIT AVE 4,
#04-01 (SOUTH WING),
SINGAPORE 415933.
TEL: 6844 1985
FAX: 6844 5185

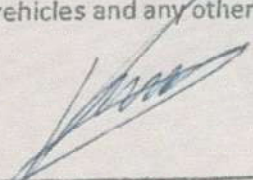


AUTHORISATION & INDEMNITY LETTER

I/We Bizcar Pte Ltd NRIC No./UEN No. 2016259912
(the third party claimant), having address at 370 Tampines St 34, #09-16
S(520372) and the owner of SLB292X (vehicle) hereby to authorize XIN HUA
WORKSHOP PTE LTD to repair the damage to my vehicle in a reasonable time that was pursuant to the
accident which occurred 1/10/2021 (date) along Junction of Pioneer Road North x
Entry to PIE (Changi) involving vehicle/s SLB292X and SLN2176Y

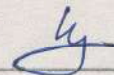
I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. SLB292X hereby instruct & authorise XIN HUA WORKSHOP PTE LTD to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/sign any document discharge voucher/ agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or the lodge an own damage claim (only for Comprehensive Cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.


Owner Signature / Company Stamp / Date



05/10/2021


Witness Signature / Name / Date

05/10/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : Claim No : SNM21D205650/C02/SLN2176Y/TANCHC

Claimant : BIZCAR PTE LTD

Amount : S\$5,944.45
DOLLARS FIVE THOUSAND NINE HUNDRED FORTY FOUR AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLB 292X
Insured Vehicle No. : SLN 2176Y

Date of Loss : 01/10/2021
Place of Accident : JUNCTION OF PIONEER ROAD NORTH X ENTRY TO PIE(CHANGI)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHOO SIEW CHOON
Driver Name : SHERROL LOE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

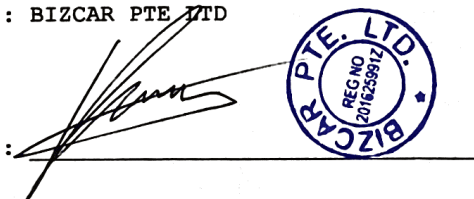
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,457.00
(3) Loss of Use/ Rental/Earning	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,944.45
	=====	

Claimant Name : BIZCAR PTE LTD

NRIC No : 2XXXXX991Z

Signature :



Date : 14/10/2022

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Xin Hua Workshop Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
xinhuaworkshop@gmail.com
GST Registration No. : 201838521G

Invoice

ADDRESS

China Taiping Insurance (S) Pte
Ltd
3 Anson Road #16-00
Springleaf Tower
079909

INVOICE 212**NO.****DATE 03/03/2022**

DATE	DESCRIPTION	AMOUNT
	SLB 292 X - Toyota Altis Date of Accident: 1/10/2021 Lump Sum Repair for Third Party Claim	5,100.00
SUBTOTAL		5,100.00
GST TOTAL		357.00
TOTAL		S\$5,457.00

Accepted By

Accepted Date

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Oct 2021 / 14:39:13

Receipt Date/Time : 04 Oct 2021 / 14:39:13

Tax Invoice/Receipt

own veh : SLB 292X

P-VA : 01.10.2021

Receipt No. : ITNET-00000-211004-002210

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLN2176Y As at 04 Oct 2021/12:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLN2176Y Enquiry Fee 20211004143827475273	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	421808XXXXXX7506	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Sunday, 14 November 2021 4:19 PM
To: STEVEMLOE@GMAIL.COM
Subject: ACCIDENT INVOLVING SLN 2176Y AND SLB 292X ON 01/10/2021

Our Ref: CC6/CTI21010300/Aea3

14 NOV 2021

CHOO SIEW CHOON

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 2176Y AND SLB 292X ON 01/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 27 May 2022 16:22
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as proposed and please settle in breakdown settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 13 May 2022 10:17 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

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Your ref : SNM21D205650/C02/SLN2176Y/TANCHC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn at the control junction hit third party vehicle. We are of the opinion that BOLA scenario 5 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$5,944.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,214.96	\$ 5,457.00
2. Loss of Use (8days x \$80)	\$ 640.00	\$ 480.00 (8days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,862.41	\$ 5,944.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 21 March 2022 15:07

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

Hi Jacqueline,

We refer to the above matter.

Enclosed a copy of the third party estimate and preliminary advice for your necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 13 December 2021 4:31 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Mei Kwan,

Please let us have the preliminary report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tan Chew Chik Jacqueline

Sent: Thursday, 7 October 2021 12:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

Hi Mei Kwan,

VF attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 7 October 2021 12:06 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

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Hi Jacqueline,

Appreciate if you could furnish insured's video footage to us to establish liability.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Thursday, October 7, 2021 11:25 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

Hi Mei Kwan,

Enclosed Ins SAS for your necessary action.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 October 2021 11:14 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA.

TP repairer is chasing for liability.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, October 6, 2021 4:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205650/C02/SLN2176Y/TANCHC / FW: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D205650/C02/SLN2176Y/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 6 October 2021 2:08 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLN2176Y (OI : CTI - TBA) AND SLB292X (TP : LKK REF - CC6/CTI21010300/Aea3) on 01/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLB 292X at M/s Xin Hua Workshop Pte Ltd on 05/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report & wheel alignment report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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