

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 5 October, 2021 8:29 PM
To: Accounts; 'assignments'
Cc: Claims Dept of CTI; Tan Kian Wei Billy
Subject: RE: OUR REF: SNM21D205608/C02/SMP3986Y/TANKW & YOUR REF: SMH3356H, TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Accounts <claims@rico60.com>
Sent: Tuesday, October 5, 2021 5:05 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205608/C02/SMP3986Y/TANKW & YOUR REF: SMH3356H, TO CONDUCT PRS

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Dear Billy,

Please kindly arrange
9. Mohd Taufikh (LKK)

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Tan Kian Wei Billy](#)

Sent: Tuesday, 5 October 2021 1:45 PM

To: claims@rico60.com

Cc: [Claims Dept of CTI](#); [Adeline Chng](#)

Subject: RE: OUR REF: SNM21D205608/C02/SMP3986Y/TANKW & YOUR REF: SMH3356H, TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING SMP3986Y & SMH3356H on 30/09/2021

We refer to your email of 05/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 5 October 2021 1:31 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>;

claims@rico60.com

Subject: OUR REF: SNM21D205608/C02/SMP3986Y/TANKW & YOUR REF: SMH3356H, TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please conduct **PRS SMH3356H** soonest possible on behalf of Billy Tan.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Accounts <claims@rico60.com>

Sent: Tuesday, October 5, 2021 1:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANG,ENT FOR SMH 3356 H

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Dear Sir / Mdm,

Our Client – **SMH 3356 H**
Your Insured – **SMP 3986 Y**
DOA – 30/09/2021

If you have any queries thereof, please contact Xiong at 8121 0478

Please kindly provide surveyor list for us to choose from (if applicable)

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

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#02-24, Singapore 415875

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