Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 13 October 2021 10:14 am

To: Claims Cc: SUR

Subject: RE: OD SMX4006C DOA 22/9/2021

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SMX 4006C (Excess \$1,600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

ALL Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for New panel and parts required and document

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 7 October 2021 6:04 pm

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>

Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD SMX4006C DOA 22/9/2021

Dear All,

Please find above attached as per requested.

Best Regards, Kee Siang Lim Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

^{*}Our client reserve their rights not to pay if there is no valid approval obtained before repair.



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 7 October 2021 11:50 AM **To:** Claims; 'Abu Kassim, Noor Mariesa'

Cc: SUR

Subject: RE: OD SMX4006C DOA 22/9/2021

Dear Kee Siang,

Kindly provide us our surveyor marked estimate.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg Sent: Thursday, 7 October 2021 9:50 am

Subject: RE: OD SMX4006C DOA 22/9/2021

Dear All,

Please find above attached as per requested. Kindly assist on approval.

Best Regards, Kee Siang Lim Claims Advisor

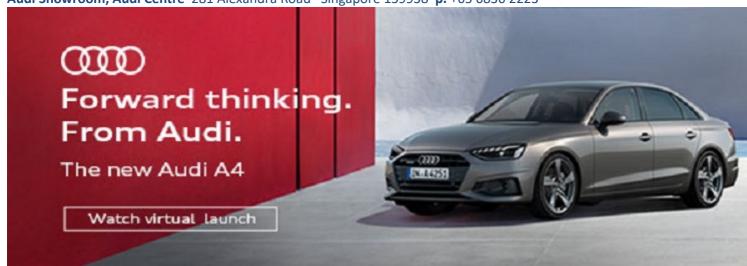
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From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aiq.com]

Sent: Wednesday, 6 October 2021 3:15 PM

To: claims@premiumauto.com.sg

Subject: OD SMX4006C DOA 22/9/2021





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