

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 13 October 2021 9:54 am  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SMX 4006 C (DOA: 29/09/2021)

Dear Kee Siang / George,

As instructed by our client, please proceed to repair the insured vehicle **SMX 4006C (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**ALL Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for New panel and parts required and document**

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 30 September 2021 2:11 pm  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SMX 4006 C

Dear all,

Please register own policy claim for above mentioned vehicle.

Attached is the GIA report and CI for your reference.

Aside to Summer,

Kindly arrange for survey on next tues, 05 of oct @10am at Audi Ubi. Owner waiting.

**Do take note, video is available and uploaded.**

Thank you.

Best regards,  
George Wong

Claims advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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