# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 26 January 2022 8:39 AM **To:** Chow Yi Xuan; Tien Yong Shun

Cc: LBI Claims; Admin A

Subject: RE: [Request for LOD] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3

[ACCIDENT INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

**Attachments:** DV\_SBS 6455H.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return together with the following document to us (LKK) for our necessary action: -

Authorisation to Act signed by your client, Go Ahead Singapore Pte Ltd

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chow Yi Xuan <yixuan@lexbuild.com> Sent: Tuesday, 25 January 2022 5:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tien Yong Shun <yongshun@lexbuild.com>

Cc: LBI Claims <claims@lexbuild.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Request for LOD] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING SML

5760P(AIG) AND SBS 6455H ON 29/09/2021]

Importance: High

We agree on your global sum of \$2,880.00 (all-in)

Please send us your discharge voucher to close the case.

Thank you.

Best Regards, Yi Xuan **Admin Assistant** 

Mobile : +65 96681690 Email : yixuan@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

Tel : +65 6456 3533 Fax : +65 6456 3353 Website : www.LexBuild.com a new train of thoughts

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** 25 January 2022 16:10

To: Tien Yong Shun <yongshun@lexbuild.com>

Cc: LBI Claims < claims@lexbuild.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: [Request for LOD] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING SML

5760P(AIG) AND SBS 6455H ON 29/09/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,880.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tien Yong Shun < <a href="mailto:yongshun@lexbuild.com">yongshun@lexbuild.com</a>>

Sent: Saturday, 15 January 2022 11:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: LBI Claims < claims@lexbuild.com>

Subject: RE: [Request for LOD] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING SML

5760P(AIG) AND SBS 6455H ON 29/09/2021]

Good afternoon,

We are authorized by Go Ahead Singapore Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company.

The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

1	Final Repair bill ( LBE202201-006)	\$2,134.98	(Inclusive 7% GST)
2	LOU (3days @ \$ 400/day)	\$1,200.00	
3	Search Invoice	\$2.00	(Inclusive 7% GST)
Grand Total		\$3,336.98	(Inclusive 7% GST)

Enclosed please find the documents for your necessary action:

- 1) Tax Invoice LBE202201-006
- 2) Letter of Demand
- 3) Search Invoice

Please let us have your Discharge Voucher As soon As possible to close the case Thank you

Best Regards,

Tien Yong Shun ( 田永顺 ) Assistant Operation Manager

Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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A Sava a tree

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, November 18, 2021 2:38 PM

**To:** Tien Yong Shun <<u>yongshun@lexbuild.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Cc: LBI Claims < claims@lexbuild.com >

**Subject:** [SPAM][SPAM][SPAM][SPAM][Request for LOD] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 19 October 2021 2:54 pm

To: Tien Yong Shun <<u>yongshun@lexbuild.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Cc: LBI Claims <claims@lexbuild.com>

Subject: RE: [Request for Video Footage] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT

INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tien Yong Shun <yongshun@lexbuild.com>

Sent: Tuesday, 19 October 2021 9:34 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Cc: LBI Claims < claims@lexbuild.com>

Subject: RE: [Request for Video Footage] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT

INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

Importance: High

Good Morning,

We are still awaiting for your liability for above claims.

Kindly advise as our video footage send on 6/10/2021

Thank you

Best Regards,

Tien Yong Shun ( 田永顺 ) Assistant Operation Manager

Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

Tel : +65 6456 3533
Fax : +65 6456 3353
Website : www.LexBuild.com
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From: Tien Yong Shun

Sent: Monday, October 18, 2021 9:05 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: LBI Claims < claims@lexbuild.com>

Subject: RE: [Request for Video Footage] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT

INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

Good Morning,

Kindly advise liability

Thank you

Best Regards,

Tien Yong Shun ( 田永顺 ) Assistant Operation Manager

Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996

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Website : www.LexBuild.com
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From: Tien Yong Shun

**Sent:** Wednesday, October 6, 2021 11:32 PM **To:** Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: LBI Claims <claims@lexbuild.com>

**Subject:** RE: [Request for Video Footage] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

### Good Evening,

## Please find accident video footage

#### Thank you

Best Regards, Tien Yong Shun ( 田永顺 ) Assistant Operation Manager Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



Website : www.LexBuild.com a new train of thoughts

Save a tree, please don't print this email unless you really need to.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Wednesday, October 6, 2021 5:30 PM **To:** Tien Yong Shun <<u>yongshun@lexbuild.com</u>>

Subject: [Request for Video Footage] - Your Ref: SBS6455H //LKK Ref: CC4/AIG21010285/pa3 [ACCIDENT INVOLVING

SML 5760P(AIG) AND SBS 6455H ON 29/09/2021]

Your Ref: **SBS6455H** Without Prejudice

LKK Ref: CC4/AIG21010285/pa3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SML 5760P(AIG) AND SBS 6455H ON 29/09/2021

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)