

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 15 March 2023 11:01 AM
To: Chew, Yvonne
Cc: Admin A
Subject: RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Dear Yvonne,

Please be informed that no further development from third party after 25/01/2022.

Please advise if we may proceed to close file and submit WP report.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Tuesday, November 22, 2022 10:11 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Hi Hsiao,

Refer to my email below.

Kindly assign to review this claim and give any action been done

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953

From: Yong, Joanne-LF

Sent: Tuesday, June 7, 2022 9:20 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Dear Asher,

We still not yet received from OI.

Once liability is clear (50/50) we could do DS

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, June 7, 2022 9:19 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

Kindly advise if we may process direct settlement for the mention case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Wednesday, 16 February 2022 15:44

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Dear Asher,

PLs hold on the claim settlement.

I have drop him email which I have cc you in.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, February 6, 2022 7:49 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

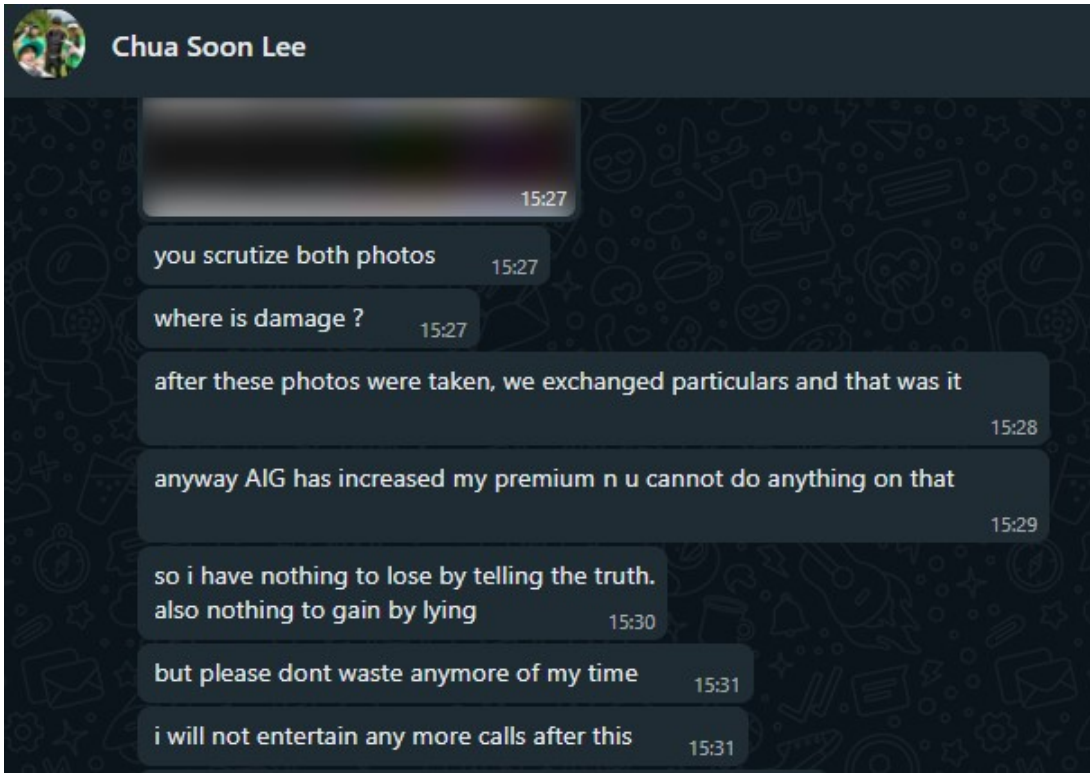
We refer to the email below.

We have tried to speak to insured on the matter.

Insured insisted that third party should give way to him due to the road work ahead, however we found that third party is traveling straight within its own lane. Liability is not in our insured favor.

Insured do not wish to speak to us on the matter as we are unable to review his premium or ncd.

Kindly advise if we may process on the case as the liability and evidence not in our insured favour.



Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Friday, 4 February 2022 18:08

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Dear Asher,

Happy New year to you.

Pls kindly clear OI.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, January 25, 2022 2:23 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15
ALONG /AT BALESTIER ROAD

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

We refer to the above matter.

Third party not providing the video footage however only screenshot of the video.

In view we are of the opinion the liability is not in our insured favour.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)

Sent: Monday, 24 January 2022 9:55 AM

To: 'Yong, Joanne-LF' <Joanne-LF.yong@aig.com>

Subject: RE: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Hi Joanne,

We refer to the email below.

Noted on the email, shall revert to you once we received from TP.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 24 January 2022 9:47 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: 6043177299SG003 ACCIDENT INVOLVING SMY 3055L AND XE 5968P ON 13/09/2021 11:15 ALONG /AT BALESTIER ROAD

Dear Asher,

Refer to the above matter.

Pls requested from Third party for video. (At the same time upload in Merimen)

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

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