

## Asher Sng (LKKAuto)

---

**From:** Joanne Chew <joanne.chew@sembcorp.com>  
**Sent:** Tuesday, 25 January 2022 2:12 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A; Mohamad Azman Bin Rani  
**Subject:** RE: PRE-REPAIR INSPECTION REQUEST – XE5968P vs SMY3055L (OI) on D.O.A.: 13/09/2021 \*\*\* LKK REF: CC4/AIG21010282/ea3

Hi Asher,

We regret that we are unable to provide the video footages to your principal for review.

If you wish to view the footages, you may arrange with my colleague, Azman to view the footages at our office.

Thank you.

Regards,  
Joanne

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, January 25, 2022 2:10 PM  
**To:** Joanne Chew <joanne.chew@sembcorp.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Mohamad Azman Bin Rani <mohamad.rani@sembcorp.com>  
**Subject:** RE: PRE-REPAIR INSPECTION REQUEST – XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021  
\*\*\* LKK REF: CC4/AIG21010282/ea3

**[EXTERNAL MAIL] Do not click on the links or open any attachments unless you trust the content and have verified that the sender is legitimate. Report any phishing attempts immediately.**

*‘WITHOUT PREJUDICE’*  
*SAVE AS TO COSTS*

Hi Joanne,

We refer to the email below.

Please assist to forward the video instead of screenshot to support your claim for our principal to review the matter.

Thank You.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>  
**Sent:** Tuesday, 25 January 2022 2:00 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mohamad Azman Bin Rani <[mohamad.rani@sembcorp.com](mailto:mohamad.rani@sembcorp.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION REQUEST - XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021  
\*\*\* LKK REF: CC4/AIG21010282/ea3

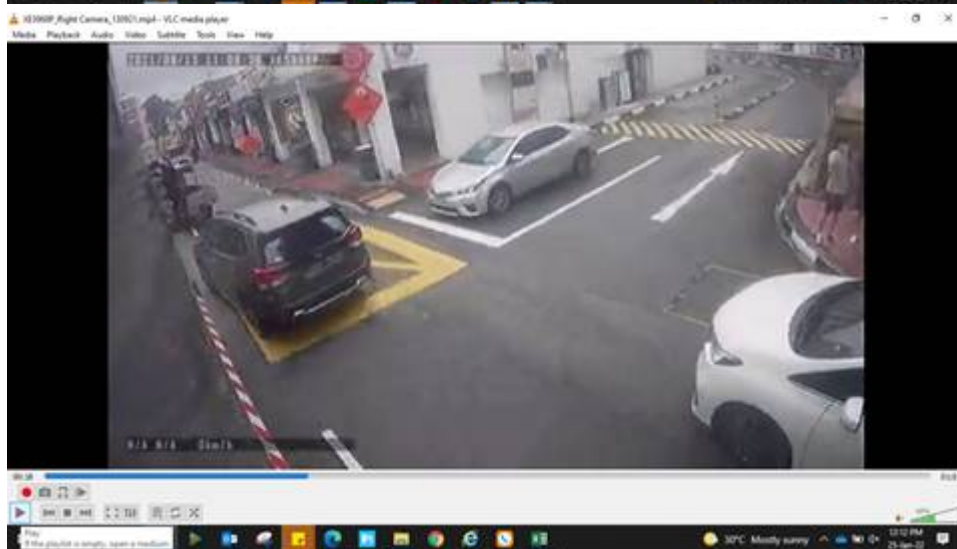
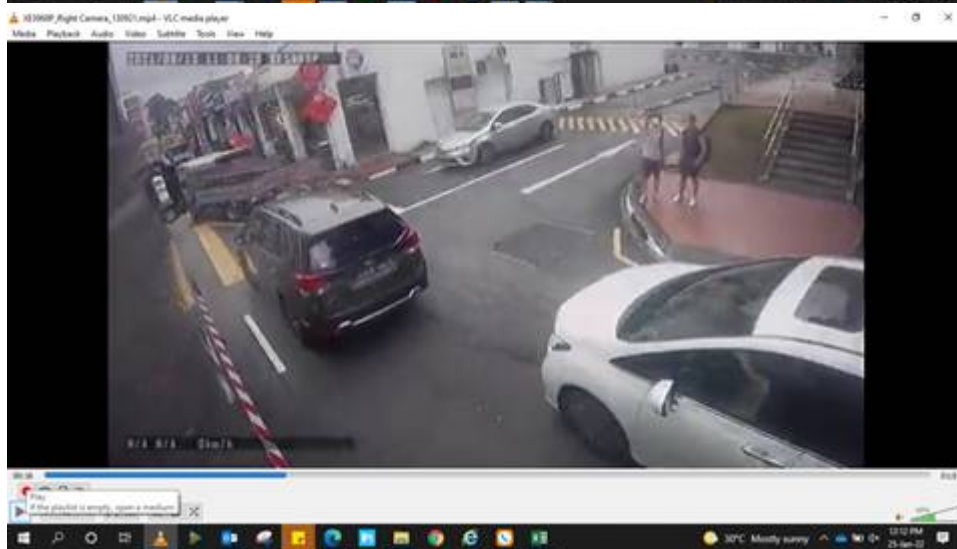
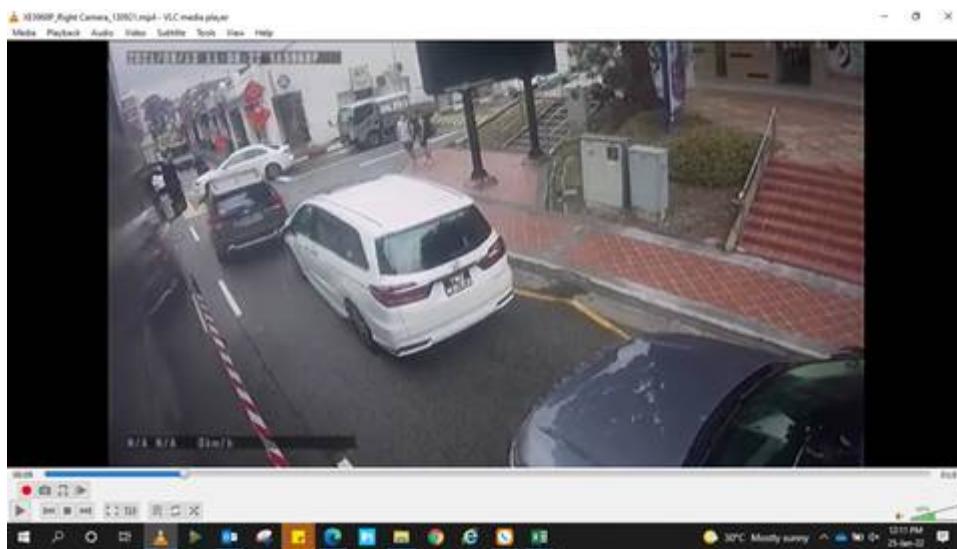
Dear Asher,

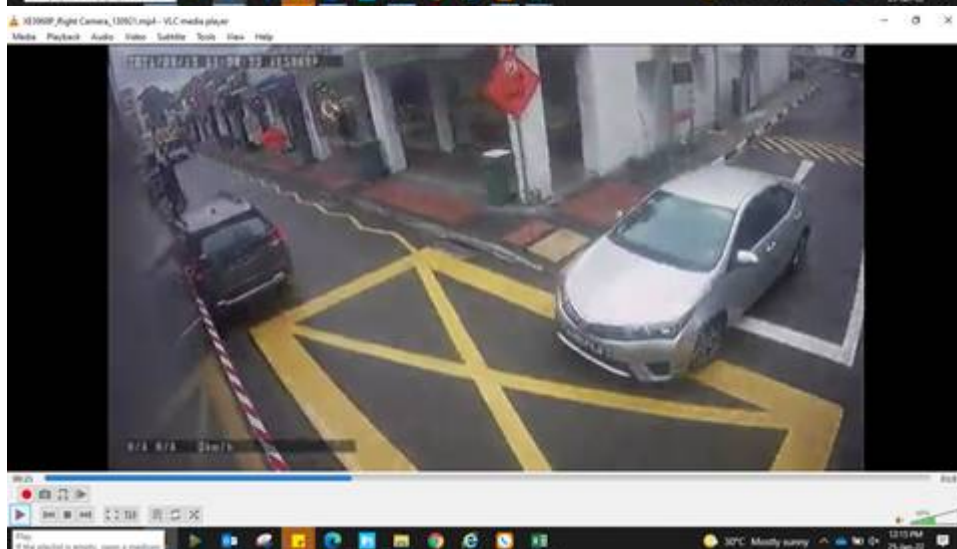
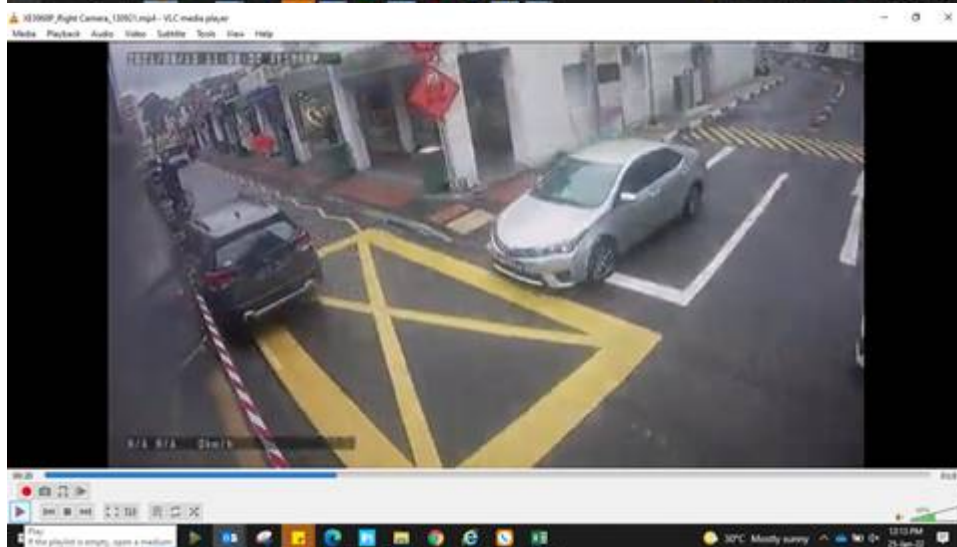
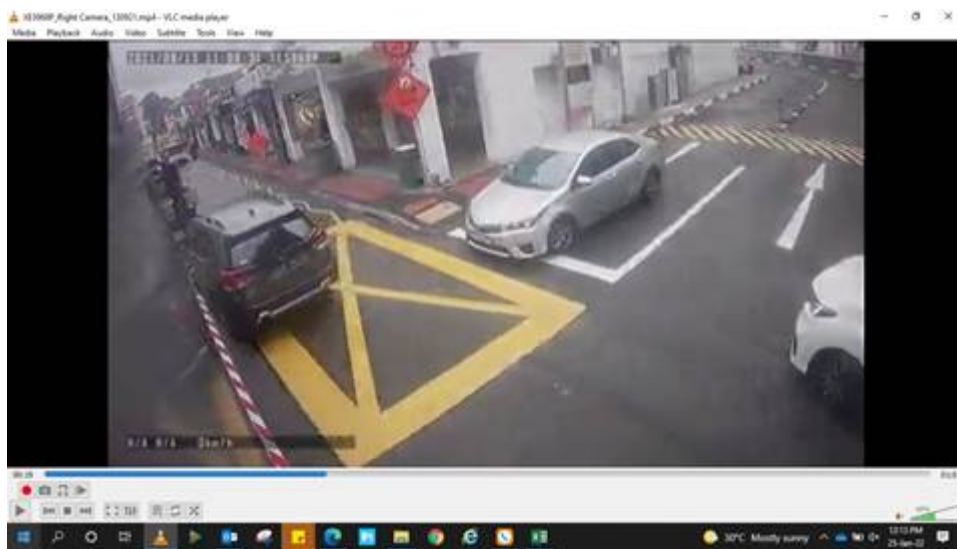
We refer to your email of today on the above matter.

We enclosed the following screen shots of our vehicle video footage on the said accident for your attention.

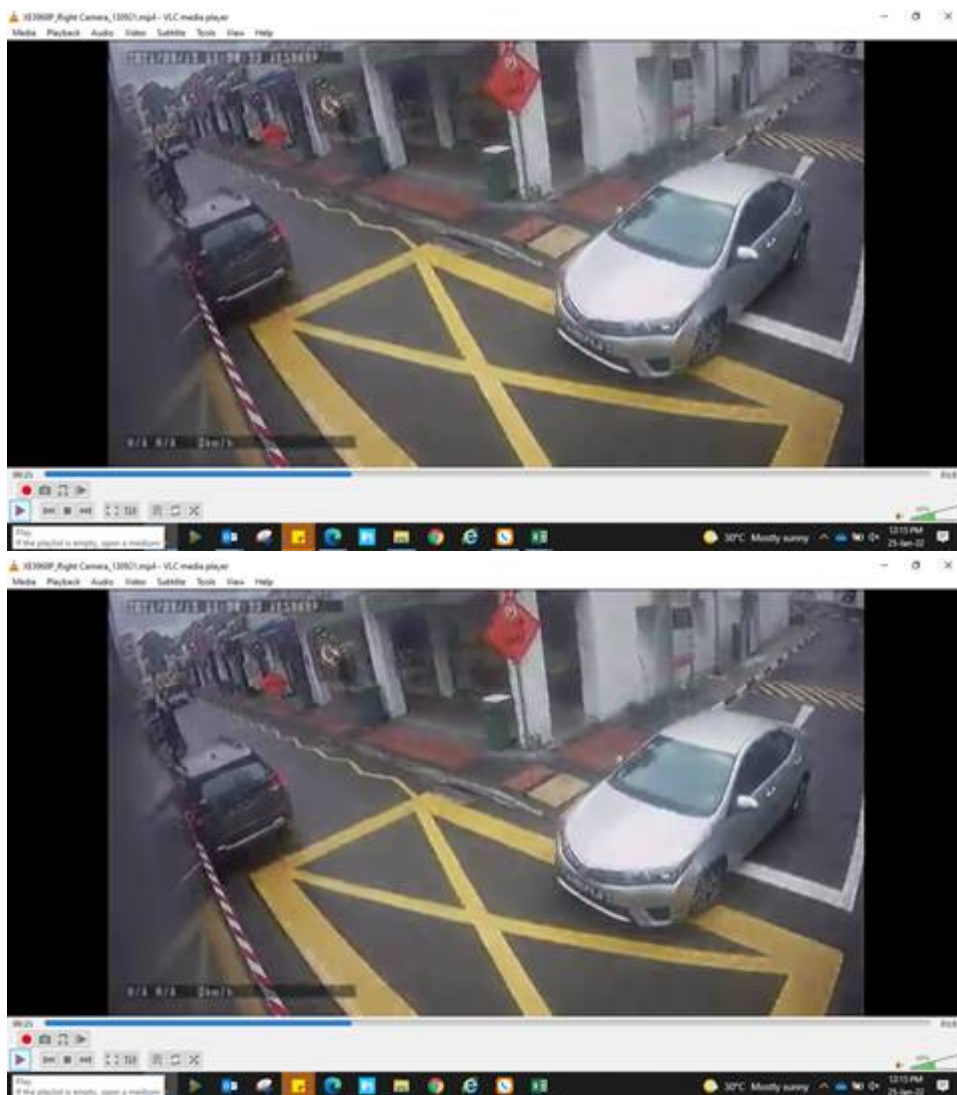
As you can see, the video footages captured your insured vehicle no. SMY3055L changed its lane at the yellow box and collided onto our vehicle XE5968P.

We will forward our claim to you once we have the documents ready.









Regards,  
Joanne

---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, January 25, 2022 9:40 AM

**To:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION REQUEST - XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021

\*\*\* LKK REF: CC4/AIG21010282/ea3

**[EXTERNAL MAIL] Do not click on the links or open any attachments unless you trust the content and have verified that the sender is legitimate. Report any phishing attempts immediately.**

*‘WITHOUT PREJUDICE’*  
*SAVE AS TO COSTS*

Hi Sir,

We refer to the above matter.

Our principal would like to request for a copy of your client video / scene photo for our necessary action.

Thank You.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>

**Sent:** Wednesday, 6 October 2021 5:25 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION REQUEST - XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021

\*\*\* LKK REF: CC4/AIG21010282/ea3

Dear Mei Kwan

The password for SAS report is SMY3055L.

Let me know if you are unable to open the document.

Regards

Joanne

---

**From:** Joanne Chew

**Sent:** Wednesday, October 6, 2021 5:23 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION REQUEST - XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021

\*\*\* LKK REF: CC4/AIG21010282/ea3

Dear Mei Kwan

As requested, we enclosed our email of even date to your principal, AIG, for your attention.

The password for SAS report will be sent to you separately.

Thank you.

Regards

Joanne

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, October 6, 2021 5:17 PM  
**To:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** PRE-REPAIR INSPECTION REQUEST - XE5968P vs SMY3055L (OI) on D.O.A. : 13/09/2021 \*\*\*  
LKK REF: CC4/AIG21010282/ea3

**[EXTERNAL MAIL] Do not click on the links or open any attachments unless you trust the content and have verified that the sender is legitimate. Report any phishing attempts immediately.**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

**Please provide us the following.**

- **evidence i.e. video and scene photo**
- **PIR result (if any)**
- **GIA / police report**
- **Estimated cost of repair**

Our respective case handler, Asher will look into the matter and get back to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**Joanne Chew**

Senior Executive, Group Legal

Legal & Compliance

**Sembcorp Environment Pte Ltd**

30 Hill Street #02-01, Singapore

DID :+65 6723 3018

FAX :6822 1882

---

---

This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

**Joanne Chew**

Senior Executive, Group Legal

Legal & Compliance

**Sembcorp Industries Ltd**

30 Hill Street #05-04

DID :+65 6723 3018

FAX :6822 1882

---

---

This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

**Joanne Chew**

Senior Executive, Group Legal

Legal & Compliance

**Sembcorp Industries Ltd**

30 Hill Street #05-04

DID :+65 6723 3018

FAX :6822 1882

---

---

This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.