## Re: aigencrypt OD / 8917984661SG / SLD6572M - Activate LOU on behalf of OI

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Thu 7/10/2021 7:54 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SLD 6572M (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

All Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for New Panel and parts required

Best Regards,

**Denise Tay** | Case Handler

## **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 6 Oct 2021, at 2:28 PM, Hor, Yinrul < Yinrul.Hor@aig.com > wrote:

Dear Nora/team,

We receive query from insured's driver on LOU benefit. Kindly assist to activate LOU on behalf of insured.

Thanks & Regards,

## Hor Yin Rul (Viviane)

**AIG** 

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

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