

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 5 October, 2021 2:32 PM
To: profi.automotive@asia.com; 'assignments'; Admin A
Subject: FW: Re: Re: FW: SNM21D205563/C02/SKB9711G/TAYHP / FW: PRI || SGW2283H against SKB9711G

Importance: High

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with PROFI to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Profi Automotive <profi.automotive@asia.com>
Sent: Monday, October 4, 2021 8:44 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Re: FW: SNM21D205563/C02/SKB9711G/TAYHP / FW: PRI || SGW2283H against SKB9711G
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

Any update on the survey?

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive

10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558

E: profi.automotive@asia.com

On 30/09/2021, 14:45 Profi Automotive <profi.automotive@asia.com> wrote:

Dear Irene,

Our choice is Marcus Chua of LKK. Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com

Sent: Thursday, September 30, 2021 at 12:32 PM
From: "Irene Tay" <irene.tay@sg.cntaiping.com>
To: "profi.automotive@asia.com" <profi.automotive@asia.com>
Subject: FW: SNM21D205563/C02/SKB9711G/TAYHP / FW: PRI || SGW2283H against SKB9711G

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, September 30, 2021 9:43 AM
To: 'profi.automotive@asia.com' <profi.automotive@asia.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205563/C02/SKB9711G/TAYHP / FW: PRI || SGW2283H against SKB9711G

Without Prejudice

Dear Irene,

Please conduct PRS for SGW2283H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Profi Automotive <profi.automotive@asia.com>
Sent: Wednesday, 29 September 2021 1:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI || SGE2283H against SKB9711G
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir/Madam,

Please see the attached.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com