

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Tuesday, 5 October, 2021 1:01 PM  
**To:** raymond@bhh.com.sg; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM21D205076/C02/SGM611K/LEEPG & YOUR REF: FBG2259Y, TO CONDUCT PRS  
**Attachments:** 11803\_Claim File.pdf

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** raymond@bhh.com.sg <raymond@bhh.com.sg>  
**Sent:** Tuesday, 5 October 2021 1:00 pm  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D205076/C02/SGM611K/LEEPG & YOUR REF: FBG2259Y, TO CONDUCT PRS

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Dear Cecilia,

Please assign Marcus Chua (LKK) for the pre-repair survey.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Tuesday, 5 October 2021 12:56 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Subject:** RE: OUR REF: SNM21D205076/C02/SGM611K/LEEPG & YOUR REF: FBG2259Y, TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM21D205076/C02/SGM611K/LEEPG**

**Your reference: FBG2259Y**

Dear Sirs,

**ACCIDENT INVOLVING SGM611K & FBG2259Y ON 07/09/2021**

We refer to your email of 5/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Best Regards,  
**Cecilia Lee**  
[Senior](#) Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 5 October 2021 12:42 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Subject:** OUR REF: SNM21D205076/C02/SGM611K/LEEPG & YOUR REF: FBG2259Y, TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Cecilia,

Please conduct **PRS FBG2259Y** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Tuesday, October 5, 2021 11:20 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Accident Involving FBG2259Y & SGM611K on 07/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,  
Raymond  
Ban Hock Hin Co., Pte Ltd  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>



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