Re: Survey Report From LKK- FW: SLJ 8492R; YOUR REF: SKX 9581Z - DOA ON 02/10/2021 || C10011945/HA

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Fri 17/12/2021 4:07 PM

To: Hansel Ang hansel.ang@budgetdirect.com.sg

Cc: Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Hansel,

Base on the accident report, the direction of the impact front slightly to the right from the centre. According to our surveyor, the front bumper was dismantled in his presents and the left headlamp was found to be damaged. Please see photo attached.

During the contact the impact force had dissipate inwards of the TP vehicle and reverse causing the left headlamp to be damaged.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hansel Ang hansel.ang@budgetdirect.com.sg

Sent: Friday, 17 December 2021 10:12 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Survey Report From LKK- FW: SLJ 8492R; YOUR REF: SKX 9581Z - DOA ON 02/10/2021 |

C10011945/HA

URGENT!

Hi Denise

We refer to Huey Yon's email sent on 15 Dec 2021.

We would appreciate if you could revert to us urgently as third party's workshop been chasing us for reply.

Thank you for understanding.

Regards,

Hansel Ang Executive, Claims

T +65 6989 3695

F +65 6725 0853

E hansel.ang@budgetdirect.com.sg



Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

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From: Huey Yon <report@lkkauto.com>

Sent: Wednesday, December 15, 2021 1:14 PM To: Hansel Ang hansel.ang@budgetdirect.com.sg

Cc: sur@lkkauto.com

Subject: RE: Survey Report From LKK- FW: SLJ 8492R; YOUR REF: SKX 9581Z - DOA ON 02/10/2021 |

C10011945/HA

Dear Sir/Madam,

Thank you for the email.

Dear Denise,

Kindly assist.

Best Regards,

Huey Yon | Reports LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Hansel Ang [mailto:hansel.ang@budgetdirect.com.sg]

Sent: Wednesday, 15 December 2021 12:52 PM

To: Reports (LKKAuto) Cc: sur@lkkauto.com

Subject: FW: Survey Report From LKK- FW: SLJ 8492R; YOUR REF: SKX 9581Z - DOA ON 02/10/2021 |

C10011945/HA Importance: High

Hi Huey Yon

We refer to your email enclosed with your surveyor's report received on 14 Oct 2021 in regards to the above captioned.

We note that third party's vehicle impact area is at front right based on his accident report which is enclose for your easy reference, however from your surveyor's report which is also enclose that both headlamps were damaged and replaced. Therefore, please clarify whether the damaged front left headlamp is it consistent to the accident which the impact area is on the front right to third party's vehicle? The password to open the zipped folder is our claim number.

Thank you and hope to hear from you urgently.

Regards,

Hansel Ang Executive, Claims

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From: Huey Yon < report@lkkauto.com > Sent: Thursday, 14 October 2021 2:32 pm

To: Frauleine Khoo < frauleine.khoo@budgetdirect.com.sg>

Cc: Claims < claims@budgetdirect.com.sg>; SUR < sur@lkkauto.com>

Subject: SLJ 8492R; YOUR REF: SKX 9581Z - DOA ON 02/10/2021 || C10011945/HA

Dear Frauleine,

Enclosed the survey report.

Thanks & Regards,
Huey Yon | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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