

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 5 October, 2021 9:27 AM
To: Ruby Ong; 'SUR'; Meng Yan (LKK Auto); assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205618/C02/GBF8369D/THAMYL & YOUR REF: TCL.MH.ro.50223.21.at, SLM2011U TO CONDUCT PRS

Without Prejudice

Dear Ruby

Thanks for reply.

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, October 5, 2021 9:06 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205618/C02/GBF8369D/THAMYL & YOUR REF: TCL.MH.ro.50223.21.at, SLM2011U TO CONDUCT PRS

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Dear Sir / Mdm

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SLM 2011U.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 5 October 2021 8:52 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D205618/C02/GBF8369D/THAMYL & YOUR REF: TCL.MH.ro.50223.21.at, SLM2011U TO CONDUCT PRS

Without Prejudice

Dear Sir

Please reply soon.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Pauline Tham

Sent: Monday, October 4, 2021 5:42 PM

To: ruby@htapartners.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D205618/C02/GBF8369D/THAMYL & YOUR REF: TCL.MH.ro.50223.21.at, SLM2011U TO CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, October 4, 2021 2:58 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; ruby@htapartners.com.sg
Subject: OUR REF: SNM21D205618/C02/GBF8369D/THAMYL & YOUR REF: TCL.MH.ro.50223.21.at, SLM2011U TO CONDUCT PRS
Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Pauline,

Please conduct **PRS for SLM2011U** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, October 4, 2021 12:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLM 2011U [Our Ref. TCLMH.ro.50223.21.at]
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: GBF 8369D
Our ref: TCLMH.ro.50223.21.at

WITHOUT PREJUDICE

4 October 2021

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: THAM JUN GUI

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLM 2011U & GBF 8369D AT 7030 ANG MO KIO AVENUE 5 #03-38 ON 1 OCTOBER 2021 @ 2030HRS

We are instructed by Tham Jun Gui to notify you of a road traffic accident on 01 October 2021 at about 2030hrs at 7030 Ang Mo Kio Avenue 5 #03-38 involving our client's vehicle registration number SLM 2011U and vehicle registration number GBF 8369D driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary

M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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