

Asher Sng (LKKAUTO)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Friday, 5 November 2021 2:16 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 30/9/2021 involving SHB 5923Z & XD 9829L (China Taiping's insured) Our Ref: TAX/09/21/2063/lg
Attachments: 09 21 2063 - supporting documents.pdf; scene photo1.jpg; scene photo2.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,350.00
Loss of Rental	\$1,156.67 (11.5 days x \$100.58)
Loss of Income	\$690.00 (11.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$5,203.67

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Scene photographs

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)
Claims Department
Strides Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5923Z (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5923Z that was damaged pursuant to the accident which occurred on 30/09/2021 (date) along CHOA CHU KANG WAY (location) involving vehicle no/s XD 9829L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of Dec (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,710.00** (Global Sum) for vehicle no. **SHB 5923Z** that was damaged pursuant to the accident which occurred on **30/09/2021** (date) along **CHOA CHU KANG WAY** (location) involving vehicle no/s **XD 9829L**.

This is pursuant to the inspection conducted on **01/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5923Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5923Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of Dec (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV211000366
Date : 22.10.2021
Vehicle No. : SHB5923Z
Your Ref No. : TAX/09/21/2063
Our Ref No. : 24112498
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,350.00

GRAND TOTAL \$ 3,350.00

Koo Yew Chung

Koo Yew Chung (Oct 24, 2021 12:05 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

E. & O.E

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/21/2063

From: Strides Taxi Pte Ltd

Date: 14/10/2021

**ACCIDENT ON 30/9/2021 INVOLVING SHB 5923Z & XD 9829L ALONG CHOA
CHU KANG WAY**

This is to confirm that the daily rental rate for SHB 5923Z is \$100.58 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 30/09/2021

Date Generated : 18/10/2021

Accident End Date : 12/10/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/21/2063	SHB5923Z	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24112498	30/09/2021 2:10 PM	12/10/2021 9:10 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	30 Sep 2021 / 16:11:07	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	XD9829L	Business Transaction Reference No.:	20210930161106922269
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	30 Sep 2021 08:00:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 10 November 2021 4:35 PM
To: 'prospaq@singnet.com.sg'
Subject: ACCIDENT INVOLVING XD 9829L AND SHB 5923Z ON 30/09/2021

Our Ref: CC3/CTI21010238/R1es3

10 NOV 2021

PROSPAQ GROUP PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XD 9829L AND SHB 5923Z ON 30/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 13 December 2021 3:05 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205572/C02/XD9829L/TANKW / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Kindly proceed as per advised.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 29 November 2021 1:47 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205572/C02/XD9829L/TANKW / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

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Your ref : SNM21D205572/C02/XD9829L/TANKW

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING XD 9829L AND SHB 5923Z ON 30/09/2021

The accident occurred when our insured changed lane and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **STRIDES AUTOMOTIVE SERVICES PTE LTD**" at **\$4,712.22(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,776.04	\$ 3,350.00
2. Loss of Rental (11.5days x \$100.58)	\$ 1,156.67	\$ 905.22 (9days x \$100.58)
3. Loss of Income (11.55days x \$60)	\$ 690.00	\$ 450.00 (9days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 15,629.71	\$ 4,712.22

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 14 October 2021 3:22 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205572/C02/XD9829L/TANKW / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

Hi Suli,

Had attached OI GIA report for your reviewer.

Thanks

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 October 2021 2:46 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205572/C02/XD9829L/TANKW / FW: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205572/C02/XD9829L/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 14 October 2021 10:45 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving XD 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

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Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

We have inspected third party vehicle SHB 5923Z at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, October 6, 2021 11:09 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XB 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

Dear Sir,

No cover under us.

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Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 5 October 2021 8:52 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving XB 9829L (OI : CTI - TBA) and SHB 5923Z (TP : LKK REF - CC3/CTI21010238/R1es3) on 30/09/2021

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- TP GIA report
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Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd