

Mei Kwan (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, October 5, 2021 5:12 PM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205451/C02/GBK8814J/LEEPG & YOUR REF: CC3/CTI21010237/Vea3-SHA9092A, TPP DIRECT SETTLEMENT
Attachments: bill (5).pdf

Hi LKK

Attached OI's GIA report. Please obtain a video footage from CDGE before settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 5 October 2021 4:35 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D205451/C02/GBK8814J/LEEPG & YOUR REF: CC3/CTI21010237/Vea3-SHA9092A, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please revert to LKK Auto on **Direct Settlement SHA9092A** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, October 5, 2021 4:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK8814J (OI : CTI - TBA) and SHA9092A (TP : LKK REF - CC3/CTI21010237/Vea3) on 20/09/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 9092A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.