

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Letter of Demand

WITHOUT PREJUDICE

Date: 12/08/2022

Attn: AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBH977R

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: SJE7268D on accident date
23/09/2021

The below following is:

1) Cost of Repair = \$3,850.00

Total = \$4,119.50 (GST 7%)

2) Loss of use (06 days x \$70.00) = \$420.00

3) TP search fee = \$2

Total = \$4,541.50

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
37 LOYANG WAY SINGAPORE 508734

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD #04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBH977R (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("The Claim") for my vehicle no. GBH977R that was damaged involving in the accident which occurred on 23/09/2021 (Date)

along/at CLEMENTI AVENUE 6 TOWARDS BKE (Location)

involving vehicle/s no. GBH977R & SJE7268D ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that they are deem fit and the workshop is further authorised to receive payment to settlement of my claim with payment cheque/s being made in favour to the workshop.

I further acknowledge that any settlement the workshop may reach with your company on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 25 (Day) of SEPT (Month) 2021 (Year).



Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,119.50** (Repair Cost), **S\$420.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBH 977R** that was damaged pursuant to the accident which occurred on **23/09/2021** (date) along **CLEMENTI AVE 6 TOWARDS BKE** (location) involving vehicle no/s **SJE 7268D**. This is pursuant to the inspection conducted on **07/12/2021** (date) at “the workshop”.


We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBH 977R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

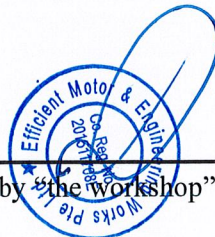
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBH 977R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of SEP (month) 2022 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734
Business Registration No: 201511708E
Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16
SHENTON WAY AIG BUILDING
SINGAPORE 079120
TEL : 64193000 FAX :

TAX INVOICE

INVOICE : EM202208-0015
DATE : 03/08/2022
JOB NO. : JO202112-0180
VEH. NO. : GBH977R
VEH.MODEL : NV200
MILEAGE :
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 23/09/2021	1.00	3850.00	3,850.00

REMARKS : T/PARTY CLAIM - DOA: 23/09/2021

AMOUNT : S\$

FOUR THOUSAND ONE HUNDRED AND NINETEEN DOLLARS AND FIFTY
CENTS ONLY

SUB TOTAL	:	\$	3,850.00
GST 7%	:	\$	269.50
TOTAL S\$:	\$	4,119.50

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJE7268D

Date of Accident

23/09/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **06/05/2021 - 05/05/2022**

Requested By **ANDREW CORNELIUS GOH (EF...**

Requested Date **04/10/2021 11:25**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SJE 7268D & GBH 977R ALONG/AT TOWARDS BKE ON 23/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 10/11/2021 6:41 PM

To: suhongzee@gmail.com <suhongzee@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010223/rs3

SU HONG WAN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJE 7268D & GBH 977R ALONG/AT TOWARDS BKE ON 23/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from GBH 977R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was turning into main road and collided with third party who was moving along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2021 18:42	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD.	[A] Lee Su Li
2	04 Oct 2021 18:42	Clm Veh Model Changed	(205594) NISSAN NV200 1.6 (A).	[A] Lee Su Li
3	04 Oct 2021 18:42	Clm Created	Reg No: GBH977R. Acct Date: 2021/09/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] Lee Su Li
4	04 Oct 2021 18:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	04 Oct 2021 18:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/13	[A] Lee Su Li
6	04 Oct 2021 18:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	04 Oct 2021 18:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[A] Merimen Administrator
8	04 Oct 2021 18:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Oct 2021 18:43	Label Added	(19):Fastlane.	[A] Lee Su Li
10	04 Oct 2021 18:43	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	14 Dec 2021 09:34	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
12	10 Feb 2022 11:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Feb 2022 11:02	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Feb 2022 11:02	Clm Dtl Modified	JPJ Reg. Date: -> 2017/12/30.	[A] JOANNE LEE KHANG MIN
15	10 Feb 2022 11:02	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	22 Aug 2022 16:34	Adj Mandate Request	Cur.Req:4541.50:Liability: 100%(OID turned into main road) *Quantum: (a)CORw/GST: \$4,119.50 + (b) LOU(6days x \$70.00): \$420.00 + (c)Search fee: \$2.00 = Total: \$4,541.50 *6 recommendation repair days. *For your approval please.	[A] CHEW HSIAO TONG
17	12 Sep 2022 12:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/13. Mandate Remarks: approved subj to supporting docs	[I] Tam, Ivan-WK
18	12 Sep 2022 12:05	Adj Mandate Set	Approved:4541.50:approved subj to supporting docs	[I] Tam, Ivan-WK

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2730787	05 Oct 2021 14:30:54	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBH977R	SJE7268D	11.00
2764607	10 Feb 2022 11:02:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH977R	SJE7268D	11.00

