

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Monday, 4 October, 2021 2:15 PM  
**To:** 'Adeline Chng'; 'assignments'  
**Cc:** 'Claims Dept of CTI'; 'SUR'  
**Subject:** RE: OUR REF: SNM21D205602/C02/YN2428S/CHNGPW & YOUR REF: CB7985R TO CONDUCT PRS

Dear Adeline,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 4 October, 2021 12:32 PM  
**To:** Chia Sin Muk <em1autopteltd@gmail.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D205602/C02/YN2428S/CHNGPW & YOUR REF: CB7985R TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Sent:** Monday, October 4, 2021 12:29 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: OUR REF: SNM21D205602/C02/YN2428S/CHNGPW & YOUR REF: CB7985R TO CONDUCT PRS

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## WITHOUT PREJUDICE

Dear Adeline Chng,

As per your nominated list of SJE surveyors, we select 9) Mohd Taufikh (LKK) to conduct the survey on our vehicle no. CB7985R.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Mon, 4 Oct 2021 at 10:04, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

Our reference: **SNM21D205602C02/ YN2428S/Chngpw**

Your reference: CB7985R

Dear Sirs

**ACCIDENT INVOLVING YN2428S & CB7985R ON 01/10/2021**

We refer to your email of 01/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, October 4, 2021 9:53 AM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [emlautopteltd@gmail.com](mailto:emlautopteltd@gmail.com)  
**Subject:** OUR REF: SNM21D205602/C02/YN2428S/CHNGPW & YOUR REF: CB7985R TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please conduct **PRS for CB7985R** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Chia Sin Muk <[emlautopteltd@gmail.com](mailto:emlautopteltd@gmail.com)>

**Sent:** Friday, October 1, 2021 4:08 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Arrange survey for vehicle no. CB7985R, your ref. YN2428S, DOA : 01.10.2021  
TP/CHINA

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WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. CB7985R as per attached file.

**Thanks & Best Regards,**

Annie, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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