

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)  
Co Registration No: 201202259N

Our Ref: EMT1940/21/lt/PBM3145

WITHOUT PREJUDICE

Your reference: SNM21D205247/C02/YQ1730J/THAMYL

BY HAND TO CHINA

15 December 2021

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING YQ1730J AND PMB3145 ON 16 SEPTEMBER 2021**

We are instructed by our client Lai Jon Lee to claim damages against your insured YQ1730J in connection with a road traffic accident on 16 September 2021 at about 05.45hrs along Tampines Expressway with our client's motorcycle registration number PMB3145

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

- |  |            |
|--|------------|
| 1. Part by part repair cost as per Surveyor's recommendation | S\$ 610.00 |
| 2. Loss of Use (2.5 days X S\$20.00/day)PRI & Repair days    | S\$ 50.00  |

Total to Claim	<u>S\$ 660.00</u>
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Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Lai Jon Lee ("the third party claimant") of  
2571 Lorong 58 Taman Ria 08000 Sungai Petani Kedah (address), owner of  
PMB 3145 (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. PMB 3145 That was damaged pursuant to the  
accident which occurred on 16 09 2021 (date)  
along Tampines Link (location) involving vehicle no/s  
YR 17307 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 17 (day) of 09 (month) 20 21 (year)

Lai

X

Signed by "the third party claimant"

(With company stamp if applicable)



[Signature]

Signed by "the workshop"

(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00096452000 Claim No : SNM21D205247/C02/YQ1730J/THAMYL

Claimant : LAI JON LEE

Amount : S\$660.00  
DOLLARS SIX HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PMB 3145

Insured Vehicle No. : YQ 1730J

Date of Loss : 16/09/2021

Place of Accident : TAMPINES LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GIM TIAN LOGISTICS PTE LTD

Driver Name : LEE CHIE CHEAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	610.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	50.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	660.00
	=====	

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Claimant Name: LAI JOW LEE

NRIC No :

891029-02-545

Signature :

Lai

Date :

01 04 22

**Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.**

# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

email: erofia@singnet.com.sg

## INVOICE

Number

PMB3145

Date

15-Dec-21

YOUR REF:

VEHICLE NO: PMB3145

MAKE/MODEL: KAWASAKI EX250-L

NAME: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

ADDRESS: 3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

ACCIDENT INVOLVING YQ1730J AND PMB3145 ON 16 SEPTEMBER 2021

### PART BY PART REPAIR COST

<u>Qty</u>	<u>Description</u>	<u>Amount S(\$)</u>
<u>Special Net Items</u>		
1	Rear box	\$ 380.00
1	Rear box bracket	\$ 180.00
		<u>\$ 560.00</u>
<u>S/No.</u>	<u>Labour</u>	
1	To provide labour	\$ 50.00
		<u>\$ 50.00</u>
Grand Total		<u>\$ 610.00</u>

Singapore Dollars: Six Hundred and Ten only

  
EROFIA MOTOR TRADING PTE LTD

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Sunday, 14 November 2021 3:36 PM  
**To:** logistics@gimtian.com.sg  
**Subject:** ACCIDENT INVOLVING YQ 1730J AND PMB 3145 ON 16/09/2021

**Our Ref: CC6/CTI21010209/Uea3**

14 NOV 2021

**GIM TIAN LOGISTICS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ 1730J AND PMB 3145 ON 16/09/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 18 March 2022 00:24  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher

Please proceed.

Thanks.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, March 4, 2022 1:15 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement -

Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

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Your ref : SNM21D205247/C02/YQ1730J/THAMYL

Our ref : CC6/CTI21010209/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **EROFIA MOTOR TRADING PTE LTD** " at **\$660.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 960.00	\$ 610.00
2. Loss of Use (2.5days x \$20)	\$ 50.00	\$ 50.00 (2.5days x \$20)
Total	\$ 1,100.00	\$ <b>660.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 7 October 2021 13:46

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

Hi Mei Kwan

Please ignore previous email.

This involve msia vehicle.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Pauline Tham  
**Sent:** Thursday, October 7, 2021 1:45 PM  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

Hi Mei Kwan

Third party accident report is not found in GEARS.

Please inform third party to lodge the accident report.

Please let us have the accident report once received.

Thanks.



**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, October 6, 2021 5:21 PM

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto)

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D205247/C02/YQ1730J/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 6 October 2021 3:05 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle PMB 3145 at M/s Erofia Motor Trading Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP police report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Log card
- Insurance cert

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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