

Mei Kwan (LKKAUTO)

From: Pauline Tham <Pauline.Tham@sg.cntaiping.com>
Sent: Thursday, October 7, 2021 1:43 PM
To: Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021
Attachments: SNM21D205247 - OI REPORT.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Hi Mei Kwan

OI report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, October 6, 2021 5:21 PM
To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO)

<AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205247/C02/YQ1730J/THAMYL / FW: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D205247/C02/YQ1730J/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 6 October 2021 3:05 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YQ1730J (OI : CTI - TBA) and PMB3145 (TP : LKK REF - CC6/CTI21010209/Uea3) on 16/09/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle PMB 3145 at M/s Erofia Motor Trading Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP police report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Log card
- Insurance cert

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted