

LONPAC INSURANCE BERHAD  
100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702  
ATTENTION: MOTOR CLAIMS

25<sup>TH</sup> OCTOBER 2021

"WITHOUT PREJUDICE"

**ACCIDENT INVOLVING VEHICLES SCU1000Y AND SLB5499J ON 01.10.2021**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses, which are set out hereunder as follows:

Repair Cost : \$4,307.02

Loss of Use : \$600.00 (5 days x \$120)

LTA search : \$2.00

Total cost : \$4909.02

A copy each of the following supporting documents is enclosed:

Repair Invoice	Certificate of Insurance
Accident report	GIA Search
Letter of authority	Discharge voucher

Please forward us an acknowledgement of receipt of this letter within 14 days of your receipt, failing which our client will have no choice but to take action against you without any further notice to you or your client.

For any clarification, you can contact us at 97637000/ fax 67411626 or email to [eulindrasim@tts.com.sg](mailto:eulindrasim@tts.com.sg) Thank you.

Yours sincerely,


Ms. Eulindra Sim  
Motor Claims officer  
Email: [eulindrasim@tts.com.sg](mailto:eulindrasim@tts.com.sg)



**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413930H  
GST No: 200413930H

HQ: 383 Sin Ming Drive, TTS Centre, Singapore 575717 Sales: +65 6842 2222 Admin: +65 6757 0122 After sales service: +65 6757 2622 Fax: +65 6741 1626  
Branch : 73 Mackenzie Road Lot 14 & 15 Mackenzie Car Mall Singapore 228729 Tel : +65 6462 1111 Fax: +65 6252 4834

For corporate, fleet & leasing enquiries, please contact +65 6462 1111  
24 Hours Roadside Assistance: +65 8862 7000  
Website : [www.tts.com.sg](http://www.tts.com.sg)





TTS EUROCARS pte ltd

A member of the TTS Motor  
Group

Company Reg. No: 200413930H

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SCU1000Y, SLB 5799J, & SHA 3180T <sup>SL2521R</sup> ON 01/10/21  
I, TAY LEE LING owner of Vehicle Registration No. SCU 1000Y

Hereby authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident. I further authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my above claim.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of the claim in respect of such loss and damage.

Signed By:

Name TAY LEE LING (ZHENG LILIN)  
NRIC No: SXXXX645E

In the presence of:

Name EULINDRA SIM  
NRIC No: S70394181



## LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/025002  
DATE : 29 JULY 2022


### DISCHARGE VOUCHER

I/We, TAY LEE LING (ZHENG LILIN) confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLB 5499J the sum of Singapore Dollar Five Thousand Six Hundred Nine and Cents Two Only (\$5,609.02) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SCU 1000Y and SLB 5499J on 01 October 2021 along Near BKE, Eco-Link @ BKE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HUIN MAY FOONG SANDRA AND/OR WOO SAU YUE SHERYL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TTS EUROCARS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

5/8/22

TAY LEE LING  
.....  
Name of vehicle owner /Date

## TAX INVOICE

LONPAC INSURANCE BHD  
100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Document No: IN21-301351  
Date : 25/10/2021

Vehicle No : SCU1000Y  
TOYOTA WISH 1.8 CVT  
Mileage : 0

Staff ID : EULINDRA  
Account No : LONPAC  
Job No : T21-102482  
Page 1

Description	Quantity	U Price	Disc%	Amount
REAR BOOT	1	1,477.00		1,477.00
REAR BOOT CHROME	1	370.00		370.00
REAR BOOT LOGO (TOYOTA)	1	66.00		66.00
REAR WINDSCREEN MOULDING	1	129.00		129.00
REAR BUMPER	1	491.00		491.00
SIDE RETAINER LH	1	89.00		89.00
REAR BOOT LAMP LH	1	360.00		360.00
REAR BUMPER CLIPS	1	5.00		5.00
LESS 25%	1	-746.75		-746.75
WIRING AND CONNECTION CHECK	1	20.00		20.00
TUFF KOTE AND SPRAY ANTI RUST PROOFING	1	30.00		30.00
LABOUR CHARGES TO DISMANTLE & REFIX REAR BUMPER, REAR BOOT, REAR END PANEL, SPARE TYRE PANEL TO REPAIR & ADJUST AFFECTED PORTION TO SPECIFIC DIMENSION TO REMOVE & REFIX REAR WINDSCREEN. CONDUCT WATER LEAK TEST	1	120.00		120.00
TO SUPPLY WINDSCREEN SEALANT FOR REAR WINDSCREEN	1	40.00		40.00
INNER SEAL FOR WINDSCREEN	1	30.00		30.00
TRANSFER REAR BOOT MECHANISM, LOCKS, TRINS, SCUFF PLATES, MOTOR AND ALL OTHER AFFECTED PARTS	1	60.00		60.00
TO SUPPLY AND INSTALL REAR NUMBER PLATE WITH HOLDER	1	45.00		45.00
TO SUPPLY AND INSTALL REAR BUMPER REVERSE SENSORS	1	50.00		50.00
TO REMOVE & REFIX REAR REVERSE CAMERA	1	50.00		50.00
TO SPRAY PAINT REAR BUMPER, REAR BOOT, REAR END PANEL, SPARE TYRE PANEL AND ALL OTHER AFFECTED PORTION	1	660.00		660.00

Total 4,025.25  
0.00

## \* Acknowledgement by Customer \*

I confirm that the goods stated in this invoice have been received by me in good working order and condition. I further confirm that all services and/or repair jobs stated in this invoice are completed and done to my satisfaction.

7.00% GST Pur 281.77  
Nett Total 4,307.02  
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TTS EUROCARS PTE LTD

Name/Signature/WRIC No/Co Stamp (where applicable)

Authorized Signature



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A member of the TTS Motor Group

Company Reg. No: 200413630H GST No: 20-0413930-H

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24 Hours Emergency Assistance: +65 6475 2722

Website: www.tts.com.sg


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SLB5499j

Date of Accident

01/10/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **13/04/2021 - 12/04/2022**Requested By ..... **Kavi (TTS EUROCARS PTE LTD)**Requested Date ..... **02/10/2021 11:32****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**

Total Amount Due (GST

Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**SingTrade** *Singtrade Accessories Pte Ltd*  
(Reg. No. 202126780W)

Tel: 6266 1719 Email: singtrade44@gmail.com

(Roc. No. 202126789H)

No. S 0636

Date: 12/04/2022

貨物出門概不退換。  
N.B. Goods sold are not returnable.

*Issued By*

Customer Sign

## Cecilia Chong (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 29 July 2022 9:16 am  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021 Our Ref: 21/21/21/VP05/025002 LKK REF : CC4/LPC21010197/Kgs3

## Lonpac External - General

Dear Cecilia

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 28 July 2022 2:41 pm  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021 Our Ref: 21/21/21/VP05/025002 LKK REF : CC4/LPC21010197/Kgs3

REVISED MANDATE DUE TO TP SUBMITTED INVOICES FOR HYDRAULIC (SUPPLEMENTARY).

Lonpac Ref: **21/21/21/VP05/025002**

LKK Ref: CC4/LPC21010197/Kgs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision (OI 2<sup>nd</sup>). Liability is not in our driver's favour.

Summary to offer to third party repairer, "TTS EUROCARS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,894.55	\$ 4,307.02
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. SUPPLEMENTARY PARTS	\$ 900.00	\$ 900.00
<b>Total</b>	<b>\$ 13,396.55</b>	<b>\$ 5,709.02</b>

\*\*05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 7 January 2022 9:41 am

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021 Our Ref: 21/21/21/VP05/025002 LKK REF : CC4/LPC21010197/Kgs3



Lonpac Ref: **21/21/21/VP05/025002**

LKK Ref: CC4/LPC21010197/Kgs3

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	Claimed Amount	Revised Amount
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2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 12,496.55	<b><u>\$ 4,809.02</u></b>

\*\*05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**