

Re: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021 LKK REF : CC4/LPC21010197/bs3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 10/4/2021 3:40 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, October 4, 2021 9:33 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 4 October, 2021 9:26 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; eulindrasim@tts.com.sg

Subject: FW: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA

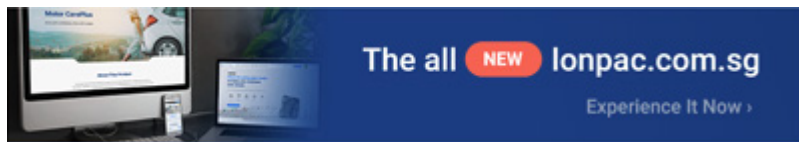
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>

Sent: Monday, 4 October 2021 9:07 am

To: MT_Claim_SG <mt_claim@lonpac.com>; ELAINE WONG NYUK FUNG <elainewong@lonpac.com>

Subject: FW: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021

Lonpac External - General

Dear Claims, pls assist.

Best Regards,
Catherine Chan

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Eulindra Sim <eulindrasim@tts.com.sg>

Sent: Saturday, 2 October 2021 1:29 pm

To: Customer SG <customer_sg@lonpac.com>; Claims Web Email <claims@lonpac.com>

Cc: shabir@tts.com.sg

Subject: TTS EUROCARS PTE LTD: ACCIDENT BETWEEN SCU1000Y AND SLB5499J, SLZ521R & SHA3180T ON 01/10/2021

Dear Officers,

We have instructions from our client to file a Third Party Claim against your insured vehicle, SLB5499J

Kindly give us your approval for a direct settlement/clear liability of this case.

Please find attached accident report for your perusal.

Do arrange with us to survey the above vehicle at our premises.

Await your approval to proceed for repair in due course. Thank you.

** The above car is NOT AT our workshop, would prefer a PRI to be arranged for between 06/10/2021 to 08/10/2021.*

Best regards

Eulindra Sim

Executive, Motor Claims

T: (65) 6757 2622 Ext 128 | M: (65) 9763 7000

We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (UEN: 198702999Z)

TTS Eurocars Pte Ltd (UEN: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Website: www.tts.com.sg

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10/4/21, 3:41 PM

Mail - Su Li (LKK Auto) - Outlook

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