

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 4 October, 2021 12:04 PM
To: Nancy Lam; Corene Chong; 'SUR'; assignments
Cc: Claims Dept of CTI; Alfred Toh; Hui Ting Tang
Subject: RE: OUR REF: SNM21D205373/C02/SMH6530B/TOHHS & YOUR REF: AJ.TK.REVOL (SMA287E) TO CONDUCT PRS
Attachments: Revol Carz - Pre-Repair Notice (CHINA)(SMA287E).pdf; SMA287E GIA Report.pdf

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey SMA287E.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Monday, 4 October 2021 12:00 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: OUR REF: SNM21D205373/C02/SMH6530B/TOHHS & YOUR REF: AJ.TK.REVOL (SMA287E) TO CONDUCT PRS

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Jenny

1. We refer to your email dated as below.

Our client objects appointing your surveyors as a single joint expert.

3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | | |
|----|---------------|---|
| a) | Marc Ananda | United Appraisal and Management Pte Ltd |
| b) | Dennis Yap | PAL'S Appraiser Pte Ltd |
| c) | Yap Teck Lee | LCW Appraiser Pte Ltd |
| d) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| e) | Dixon Yeo | Treasure Appraiser Pte Ltd |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 4 October 2021 11:38 am
To: nancy@crossbordersllc.com; corene@crossbordersllc.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205373/C02/SMH6530B/TOHHS & YOUR REF: AJ.TK.REVOL (SMA287E) TO CONDUCT PRS

Without Prejudice

Our reference: SNM21D205373/C02/SMH6530B/tohhs
Your reference: SMA287E

Dear Sirs / Madam,

ACCIDENT INVOLVING SMH6530B & SMA287E on 21/09/2021

We refer to your email of 02/10/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 4 October 2021 11:04 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; nancy@crossbordersllc.com; corene@crossbordersllc.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SNM21D205373/C02/SMH6530B/TOHHS & YOUR REF: AJ.TK.REVOL (SMA287E) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please conduct **PRS for SMA287E** soonest possible on behalf of Alfred Toh.

Please contact our claims department Alfred Toh 6389 6183 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Saturday, October 2, 2021 12:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: Our client's vehicle no.SMA287E (REVOL); Your insured's vehicle no. SMH6530B(CHINA) DOA 21/09/2021
- PRI

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 01 October 2021 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
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