

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 4 October, 2021 11:38 AM  
**To:** raymond@bhh.com.sg; SUR; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM21D205614/C02/SMZ370R/TANCHC & YOUR REF: FBQ7277J, TO CONDUCT PRS  
**Attachments:** 11802\_Claim File.pdf

### WITHOUT PREJUDICE

Dear Raymond

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>  
Sent: Monday, 4 October 2021 11:36 AM  
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Subject: RE: OUR REF: SNM21D205614/C02/SMZ370R/TANCHC & YOUR REF: FBQ7277J, TO CONDUCT PRS

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Dear Jacqueline,

Please assign **Marcus Chua (LKK)** for the pre-repair survey.

Thanks

Best Regards,  
Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
Sent: Monday, 4 October 2021 11:33 AM  
To: [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: OUR REF: SNM21D205614/C02/SMZ370R/TANCHC & YOUR REF: FBQ7277J, TO CONDUCT PRS

Without Prejudice

Our reference: **SNM21D205614/C02/SMZ370R/TANCHC**

Your reference: FBQ7277J

Dear Sirs,

**ACCIDENT INVOLVING SMZ370R & FBQ7277J ON 22/09/2021**

We refer to your email of 02/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Monday, 4 October 2021 11:31 AM

To: Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
Subject: OUR REF: SNM21D205614/C02/SMZ370R/TANCHC & YOUR REF: FBQ7277J, TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jacqueline,

Please conduct **PRS for FBQ7277J** soonest possible. ( Our Insured has not filed SAS Report)

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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From: [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
Sent: Saturday, October 2, 2021 1:29 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: Accident Involving FBQ7277J & SMZ370R on 22/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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