

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 4 October, 2021 10:50 AM
To: Operation / Terence Tan; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: OUR REF: SNM21D205331/C04/GBG1070E/LEEPG & YOUR REF: SML6308G, TO CONDUCT PRS
Attachments: SML6308G--NOA.pdf

Without Prejudice

Dear Terrance

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Operation / Terence Tan <operation@tlauto.com.sg>
Sent: Monday, 4 October 2021 10:47 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: operation@tlauto.com.sg
Subject: RE: OUR REF: SNM21D205331/C04/GBG1070E/LEEPG & YOUR REF: SML6308G, TO CONDUCT PRS

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Hi Cecilia

We hereby nominate Kenneth Kong from LKK

Regards & Thanks
Terence Tan

From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]
Sent: Monday, 4 October, 2021 9:40 AM
To: operation@tlauto.com.sg
Subject: RE: OUR REF: SNM21D205331/C04/GBG1070E/LEEPG & YOUR REF: SML6308G, TO CONDUCT PRS

Without Prejudice

Our reference: **SNM21D205331/C04/GBG1070E/LEEPG**

Your reference: **SML6308G**

Dear Sirs,

ACCIDENT INVOLVING GBG1070E & SML6308G ON 19/9/2021

We refer to your email of 1/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 4 October 2021 9:36 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; operation@tlauto.com.sg
Subject: OUR REF: SNM21D205331/C04/GBG1070E/LEEPG & YOUR REF: SML6308G, TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please conduct **PRS for SML6308G** soonest possible.

Please contact our claims department Cecilia Lee 6389 6530 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Friday, October 1, 2021 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>

Subject: Accident involving vehicle no.: SML6308G, GBG1070E, GBC3114X and SMY4426T on 19/09/2021 along junction of Upper Jurong Road and Pioneer Road

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Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd