

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 4 October, 2021 10:34 AM
To: Sarah; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D205587/C02/SGQ2628D/CHNGPW / RE: OUR VEH: SMU 2874S / YOUR VEH: SGQ 2628D

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 04.10.2021.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Monday, October 4, 2021 10:37 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205587/C02/SGQ2628D/CHNGPW / RE: OUR VEH: SMU 2874S / YOUR VEH: SGQ 2628D

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Dear Sir/Mdm,

We have our client's instruction to reject your proposed list of surveyor.

Our client propose United Appraisal as the mutually agreed SJE.

Please let us have your reply.

Thank you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Friday, 1 October 2021 4:57 PM

To: 'Sarah' <sarah@islandlaw.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205587/C02/SGQ2628D/CHNGPW / RE: OUR VEH: SMU 2874S / YOUR VEH: SGQ 2628D

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Our reference: SNM21D205587 C02/ SGQ2628D /Chngpw

Your reference: SMU 2874S

Dear Sirs

ACCIDENT INVOLVING SGQ2628D & SMU2874S ON 30/09/2021

We refer to your email of 01/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, October 1, 2021 3:26 PM
To: 'Sarah' <sarah@islandlaw.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205587/C02/SGQ2628D/CHNGPW / RE: OUR VEH: SMU 2874S / YOUR VEH: SGQ 2628D

Without Prejudice
Save as to costs

Dear Adeline,

Please conduct PRS for SMU 2874S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Friday, 1 October 2021 1:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR VEH: SMU 2874S / YOUR VEH: SGQ 2628D

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Dear Sirs,

**ACCIDENT INVOLVING SMU 2874S AND SGQ 2628D ON 30 SEPTEMBER 2021 AT 1710 HOURS
ALONG BARTLEY ROAD**

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT
TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Yang Xue, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **SMU 2874S**.

Please be informed that the said vehicle can be inspected at:

Name: Alpha Car Services Pte Ltd
Address: Blk C, Kaki Bukit Ave 6
#01-59 Kaki Bukit Autobay
Singapore 417883
Contact Person: Ah Hwa
Contact Number: 6509 8258 / 8226 5945

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC
101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357
Tel : (65) 6221 3211
Fax : (65) 6225 3210
Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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