

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 4 October, 2021 9:22 AM
To: paneurobikes; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D205186/C02/SJV3240U/CHNGPW / RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

Importance: High

Without Prejudice, Save as to Costs

Dear Sirs

We shall appoint M/S LKK to conduct survey accordingly.

Aside to LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: paneurobikes <paneurobikes@singnet.com.sg>
Sent: Saturday, October 2, 2021 1:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM21D205186/C02/SJV3240U/CHNGPW / RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Thank you for your email.

We have no preference to surveyor, do please assign at your discretion.

Best Regards, and stay Safe.

Kin Wah

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Friday, 1 October 2021 2:56 pm

To: 'paneurobikes' <paneurobikes@singnet.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205186/C02/SJV3240U/CHNGPW / RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

Without Prejudice, Save as to Costs

Our reference: **SNM21D205186C02/SJV3240U/Chngpw**

Your reference: FBM4747Z

Dear Sirs

ACCIDENT INVOLVING SJV3240U & FBM4747Z ON 12/09/2021

We refer to your email of 01/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 1, 2021 2:48 PM

To: 'paneurobikes' <paneurobikes@singnet.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205186/C02/SJV3240U/CHNGPW / RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

Without Prejudice

Dear Adeline,

Please conduct PRS for FBM 474Z.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: paneurobikes <paneurobikes@singnet.com.sg>

Sent: Friday, 1 October 2021 10:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

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Dear CTI,

Sorry I forgot to advise the report password is FBM474Z7605B. The time of accident is 0940hrs.

Best Regards,
Kin Wah

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 1 October 2021 10:08 am

To: 'PanEuroBikes' <paneurobikes@singnet.com.sg>

Subject: RE: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

Without Prejudice

Dear Sir,

Pls advise accident timing for us to process pri.

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Thank you

Chong Boon Sen

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From: PanEuroBikes <paneurobikes@singnet.com.sg>

Sent: Thursday, 30 September 2021 12:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 3rd Party Survey request - Accident Between FBM 474Z/SJV 3240U on 12.09.2021 along Bedok South Rd

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Dear Claims,

Kindly arrange for a 3rd Party claim survey for our vehicle FBM 474Z. Please find the estimate and GIA report attached.

Dear OIC,

Please confirm that we can do Direct Settlement confirmation, as scenario is quite clear according to BOLA guidelines.

Thank You All, & Best Regards,

Kin Wah

Pan Euro Bikes Pte Ltd

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Email : paneurobikes@singnet.com.sg

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