

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Sunday, 3 October, 2021 5:54 PM  
**To:** Emma Wong; 'SUR'; assignments@lkkauto.com; Meng Yan (LKK Auto)  
**Cc:** 'motor@iaconsultingsg.com'; 'candy@iaconsultingsg.com';  
'sales@garage13.com.sg'; 'sile@iaconsultingsg.com'; 'seth@iaconsultingsg.com';  
Claims Dept of CTI  
**Subject:** RE: SNM21D205586/C02/SJW7211Y/THAMYL / FW: ACCIDENT INVOLVING  
SMS1782R AND SJW7211Y ALONG MEGA @ WOODLANDS BUILDING ON  
29.09.2021.  
**Attachments:** NOA.pdf

[Confidential]

### Without Prejudice

Hi Emma

We do not agree to your selected list of surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Emma Wong <emma@iaconsultingsg.com>  
**Sent:** Friday, October 1, 2021 4:30 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'candy@iaconsultingsg.com' <candy@iaconsultingsg.com>; 'sales@garage13.com.sg' <sales@garage13.com.sg>; 'sile@iaconsultingsg.com' <sile@iaconsultingsg.com>; 'seth@iaconsultingsg.com' <seth@iaconsultingsg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D205586/C02/SJW7211Y/THAMYL / FW: ACCIDENT INVOLVING SMS1782R AND SJW7211Y ALONG MEGA @ WOODLANDS BUILDING ON 29.09.2021.

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 01.10.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,  
Emma Wong

For and On behalf of Garage 13 Pte Ltd

+65 6385 1171

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----- On Fri, 01 Oct 2021 16:10:11 +0800 **Pauline Tham** <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote  
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## Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, October 1, 2021 1:10 PM  
**To:** 'emma@iaconsultingsg.com' <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)>; 'motor@iaconsultingsg.com' <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; 'candy@iaconsultingsg.com' <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; 'sales@garage13.com.sg' <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; 'sile@iaconsultingsg.com' <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; 'seth@iaconsultingsg.com' <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205586/C02/SJW7211Y/THAMYL / FW: ACCIDENT INVOLVING SMS1782R AND SJW7211Y ALONG MEGA @ WOODLANDS BUILDING ON 29.09.2021.

Without Prejudice

Dear Pauline,

Please conduct PRS for SMS1782R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Emma Wong <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)>  
**Sent:** Thursday, 30 September 2021 5:48 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; sales <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>  
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Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,  
Emma Wong  
For and On behalf of Garage 13 Pte Ltd  
+65 6385 1171