

**DING AUTOMOTIVE PTE LTD**

Blk 10 #01-20 Sin Ming  
Industrial Est Sec C  
Singapore 575645

Without Prejudice to our  
driver's Injury claims

OUR REF: 50113664/SHC7631Y/DOA/01/10/2021/RT  
YOUR REF: XD5663Z/--

13 October 2021

To: MOTOR CLAIMS DEPARTMENT  
LONPAC INSURANCE BHD  
300 BEACH ROAD #17-04/07  
THE CONCOURSE SINGAPORE 199555

ACCIDENT INVOLVING : SHC7631Y AND XD5663Z 01/10/2021  
LOCATION ALONG : BKE TOWARDS PIE, SINGAPORE

We refer to the above mentioned incident with cost of repair and losses outlined as follows:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	\$ -	2	\$ 1,336.16	\$ 93.53	\$ 1,429.69
Loss Of Rental	\$ 120.00	2	\$ 240.00	\$ -	\$ 240.00
Loss Of Income	\$ 80.00	2	\$ 160.00	\$ -	\$ 160.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 200.00	2	\$ 1,738.03	\$ 93.66	\$ 1,831.69

The accident was caused solely by the negligence of your insured/driver, which resulted in the above costs of repair and losses.

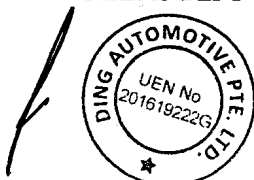
Enclosed herewith the relevant documents for your perusal:

☺	Letter of Demand	☺	Mileage Record
☺	Repair Bill	☺	Rental Invoice
☺	Finalised Report	☺	Letter of Authority
☺	Repair Estimate	☺	Satisfaction Voucher
☺	Accident Report / Police Report	☺	Certificate of Insurance
☺	3rd Party Search Fee	☺	Towing (if applicable)

City Cab has authorised DING AUTOMOTIVE PTE LTD to claim, correspond, and receive payment on behalf of our client against any Third Party pertaining to the total sum stated above.

Please look into our client's claim and revert with your Liability/Offer within 14 days upon receipt of this Letter of Demand.

Your Sincerely,  
MOTOR CLAIMS DEPT



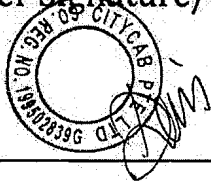
# LETTER OF AUTHORITY

Accident involving SHC 7631Y & XD 5663Z on 1/10/21  
along BKE towards PIE.

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHC 7631Y which was rented to Hirer/Driver Mr/Ms Mohd Shahil bin sutohmoh NRIC SXXXX 1570, hereby authorize **Ding Automotive Pte Ltd** on this date 1/10/21 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

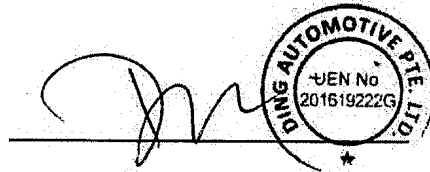
I/We further authorize that agreed settlement amount by third party with **Ding Automotive Pte Ltd** should be made in favour of **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my/our claims.

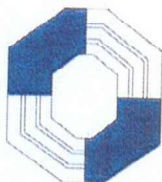
Owner Signature/Co.Chop



Hirer/Driver Signature

Authorized Workshop





# LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025001  
DATE : 14 DEC 2021

## DISCHARGE VOUCHER

I/We, **CITYCAB PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **XD 5663Z** the sum of Singapore Dollar **ONE THOUSAND SEVEN HUNDRED AND EIGHTY ONLY (\$1,780.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SHC 7631Y** and **XD 5663Z** on **01/10/2021** along **BKE, TOWARDS PIE**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NAN ANN MACHINERY WORKS**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **DING AUTOMOTIVE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

.....  
**22/12/21**  
Name of vehicle owner /Date

**Without Prejudice  
to our driver's Injury claim**

# DING AUTOMOTIVE PTE LTD

Business Reg No : 201619222G  
BLK 10, #01-20 SIN MING IND EST. SEC C,  
SINGAPORE 575645  
Tel : 6452 1208 Fax : 6452 0614

## REPAIR BILL

M/S: LONPAC INSURANCE BHD

DOA: 01/10/2021

REF: XD5663Z

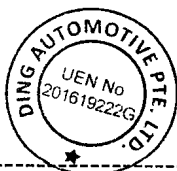
OIC: OFFICER

OUR REF: SHC7631Y

DATE: 13/10/2021

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Cost of Repair - SHC7631Y	\$ 1,336.16	\$ 1,336.16
REMARKS :	Job card: 50113664 PART BY PART	SUB TOTAL :	\$ 1,336.16
		GST (7%)	\$ 93.53
		GRAND TOTAL	\$ 1,429.69

Yours faithfully,



Authorised Signature of Ding Automotive Pte Ltd

Our Ref: CC21100059



Date: 13 October 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      01/10/2021    @   10:30 hrs  
ALONG                                BKE  
INVOLVING                        XD5663Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7631Y** (the "Taxi"). The Taxi was hired to **MOHD SHAHRIL BIN SUTOHMOH IC NO SXXXX157D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).  
(\$120) bef gst

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.




## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

XD5663Z

Date of Accident

01/10/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **03/03/2021 - 02/03/2022**Requested By ..... **Hashim (Ding Auto Pte Ltd)**Requested Date ..... **01/10/2021 13:54**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Asher Sng (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 9 December 2021 11:13 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Our Ref : 21/21/21/VC05/025001

Dear Asher,

Please proceed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 9 December 2021 10:24 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

Hi Gerald,

We refer to the above matter.

Third party have submitted a extended copy of the video footage to review the liability, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **DING AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,889.71	\$ 1,429.69
2. Loss of Rental (2days x \$128.40)	\$ 256.80	\$ 256.80 (2days x \$128.40)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,308.51</b>	<b><u>\$ 1,788.49</u></b>

**The above is for your approval please.**

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.



Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 3 December 2021 1:48 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

## Lonpac External - General

Dear Asher,

Please proceed as proposed based on 50% liability as you had indicated 100%.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, 3 December 2021 12:39 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 04/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when both vehicle change into the same lane..

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **DING AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,889.71	\$ 1,429.69
2. Loss of Rental (2days x \$128.40)	\$ 256.80	\$ 256.80 (2days x \$128.40)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
	Sub Total:	\$ 1,786.49
	50%	\$ 893.25
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,308.51</b>	<b>\$ 895.25</b>

\*\*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, October 5, 2021 7:22 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

## Lonpac External - General

Our Ref: 21/21/21/VC05/025001

Dear Mei Kwan,

Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 4 October 2021 10:27 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [WARNING: ATTACHMENT UNSCANNED]RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, October 1, 2021 3:19 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 1 October, 2021 3:09 PM

**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

**Sent:** Friday, 1 October 2021 2:48 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg); [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com)

**Subject:** 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

### Without Prejudice

Dear All,

Kindly assist to arrange survey for vehicle **SHC7631Y** on 31 Corporation Road.

Do avoid visiting during our lunch time, 12PM – 1PM.

Thanks!

With warmest regards,

Loong

**Ding Automotive Pte Ltd**

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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