

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, October 4, 2021 10:27 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Jasper Chua (LKK Auto); Admin A  
**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z-DOA 01.10.2021 - ARRANGE FOR SURVEY \*\*\* LKK REF: CC4/LPC21010176/Eba3  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, October 1, 2021 3:19 PM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>  
**Subject:** RE: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 1 October, 2021 3:09 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>  
**Sent:** Friday, 1 October 2021 2:48 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: [kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg); [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com)

Subject: 50113664 / OUR INSURED - CITYCAB TAXI SHC7631Y / TP VEH NUMB : XD5663Z- DOA 01.10.2021 - ARRANGE FOR SURVEY

Without Prejudice

Dear All,

Kindly assist to arrange survey for vehicle **SHC7631Y** on 31 Corporation Road.

Do avoid visiting during our lunch time, 12PM – 1PM.

Thanks!

With warmest regards,

Loong

**Ding Automotive Pte Ltd**

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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