

ACCIDENT INVOLVING SMH 101X & SHC 2537U ALONG/AT SOFITEL SENTOSA EXIT CARPARK ON 01/10/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 10/11/2021 6:59 PM

To: YILINGTAN@OUTLOOK.COM <YILINGTAN@OUTLOOK.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010223/rs3

TAN YI LING (CHEN YILING)– BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 101X & SHC 2537U ALONG/AT SOFITEL SENTOSA EXIT CARPARK ON 01/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 2537U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as Third Party's video shows your driver was turning into main road and collided with third party who was moving along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that the repair cost has not yet finalize. We shall update once any updates.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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