## **Veron Chen (LKKAuto)**

**From:** Motor Claims <motorclaims@sg.gaig.com>

Sent: Tuesday, 5 October 2021 2:08 PM

To: Veron Chen (LKKAuto); Admin-D (LKKAuto)

**Cc:** SUR; assignments

**Subject:** RE: [External] Request to register TP claim - Our Client's Vehicle SFA8238C insured

under Budget Direct against yr insured vehicle GBC3413H acc on: 25/09/2021 14:20

Hi Veron,

CLMOMVC000004067 thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wonq@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

Moody's





A1 (Good)
Published January 28, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021

For more information on our financial ratings, visit  $\underline{\mathsf{GAIG}.\mathsf{com/FinancialStrength}}.$ 

Affirmed January 28, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: 05 October 2021 12:52 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: [External] Request to register TP claim - Our Client's Vehicle SFA8238C insured under Budget Direct against

yr insured vehicle GBC3413H acc on: 25/09/2021 14:20

Dear Elizabeth,

Enclosed preliminary revised of vehicle SFA 8238C

Date of survey: 4/10/21

Number of days (estimated): 4 days

## Kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 1 October 2021 3:01 PM

To: 'Motor Claims' < <a href="motorclaims@sg.gaig.com">motorclaims@sg.gaig.com</a>>

Cc: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Subject: RE: [External] Request to register TP claim - Our Client's Vehicle SFA8238C insured under Budget Direct against

yr insured vehicle GBC3413H acc on: 25/09/2021 14:20

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claims < motorclaims@sg.gaig.com >

Sent: Friday, 1 October, 2021 2:55 PM

To: Gerald - Ah Lim Motor SM <gerald@almsm.com.sg>; Motor Claims <motorclaims@sg.gaig.com>

**Cc:** MeiLi Tan - Ah Lim Motor @ Sin Ming <<u>meili@almsm.com.sg</u>>; <u>admin-d@lkkauto.com</u>; SUR <<u>sur@lkkauto.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>

**Subject:** RE: [External] Request to register TP claim - Our Client's Vehicle SFA8238C insured under Budget Direct against vr insured vehicle GBC3413H acc on: 25/09/2021 14:20

## Without Prejudice

Dear Gerald,

We refer to our earlier tele-conversation today.

We note that you have selected LKK Auto Consultants as the Single Joint Expert to conduct the Pre-Repair Survey.

As our insured has not reported the accident, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sq.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

## Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sq.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190





Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Gerald - Ah Lim Motor SM <gerald@almsm.com.sg>

**Sent:** 01 October 2021 2:01 PM

To: Motor Claims < motorclaims@sg.gaig.com >

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>

Subject: [External] Request to register TP claim - Our Client's Vehicle SFA8238C insured under Budget Direct against yr

insured vehicle GBC3413H acc on: 25/09/2021 14:20

Dear Motor Claims Team,

We refer to the attachment,

Kindly assist to register our client's TP claim against your insured's policy.

Please arrange for survey on our client's vehicle on the 04/10/2021 at 2 pm.

Best Regards,

Gerald - (Sin Ming) 176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721

Tel: 6456 3637 Fax: 6456 3686