

Our Ref: CT0921/SHC8511D/JW(st)
Date: 12.11.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ACCIDENT ON 30.09.2021 INVOLVING SHC8511D & SKT6920U ALONG UPPER BUKIT TIMAH RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8511D, which was involved in the captioned accident with your insured vehicle No SKT6920U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,092.73
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 3,920.98**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374



FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION		
(NAF / PAF)		
ACCIDENT INVOLVING ALONG	Hyundai Ioniq SHC8511D , SKT6920U	ON 30-Sep-21 20:55
	UPPER BUKIT TIMAH RD	
I / We	WANG HONG TENG	(Hirer) NRIC No.: SXXXX612B
and/or	TAY BENG LAM	(Relief) NRIC No.: SXXXX335J
Taxi Number	SHC8511D	
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):		
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.		
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).		
3. To sign Discharge Voucher on my/our behalf.		
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".		
Date	01-Oct-2021	
Name of Hirer	WANG HONG TENG	
Hirer NRIC	SXXXX612B	Signature : 
Address	422 ANG MO KIO AVENUE 3 #11-2... 560422	
Contact No.	96218502	
Name of Relief	TAY BENG LAM	
Relief NRIC	SXXXX335J	Signature : 
Address	25 SIN MING ROAD 02-70 570002	
Contact No.	82269305	

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,620.00** (Global Sum) for vehicle no. **SHC 8511D** that was damaged pursuant to the accident which occurred on **30/09/2021** (date) along **UPPER BUKIT TIMAH RD** (location) involving vehicle no/s **SKT 6920U**.

This is pursuant to the inspection conducted on **01/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8511D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8511D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of 09 (month) **2022** (year)



xgq

Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8511D

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
29.01.2021

CHASSIS CODE
KMHC851CVLU192842

INV. NO/DATE
91609706 28.10.2021

JOB NO.
305488936

ODOMETER READING

DATE/TIME IN
01.10.2021 10:15

Description : 3P 30.09.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2537	MIRROR ASSY-O/S RR VIEW LH#	1	1,391.70	20.00	1,113.36
0002	04-01-0104-0574	PANEL-FENDER LH#	1	588.80	20.00	471.04
0003	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL				:		1,900.40

JOB NATURE

0001	PB	PANEL BEATING-SHC8511D	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	600.00	600.00
0003	20-00	TUFF COAT ON AFFECTED	40.00	40.00

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company shall not be responsible for cars or other properties belonging to customers and vehicles are driven and tested by its staff only.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91609706	3,092.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8511D

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
29.01.2021

CHASSIS CODE
KMHC851CVLU192842

INV. NO/DATE
91609706 28.10.2021

JOB NO.
305488936

ODOMETER READING

DATE/TIME IN
01.10.2021 10:15

S/No	Part No.	Qty	Unit Price	%Disc	Net
PARTS.					
SUB-TOTAL :					990.00

Items total	2,890.40
Add GST @ 7.000 %	202.33
Invoice amount	3,092.73

Issued by : CHEWBEELENG 28.10.2021 14:07:33
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGES, THE COMPANY ACCEPTS A RESPONSIBILITY FOR DABS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED. CUSTOMER'S RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY BE NOICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91609706	3,092.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090434

Date: 28 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 30/09/2021 @ 20:55 hrs
ALONG UPPER BUKIT TIMAH RD
INVOLVING SKT6920U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8511D** (the "Taxi"). The Taxi was hired to **WANG HONG TENG IC NO SXXXX612B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	01 Oct 2021 / 11:27:16		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKT6920U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211001112716340563
Search Date / Time:	30 Sep 2021 20:55:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SUC 8/10

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 21 July 2022 10:35
To: Boo Boo Seng
Subject: ACCIDENT INVOLVING SKT 6920U AND SHC 8511D ON 30/09/2021

Our Ref: CC4/AIG21010167/Gea3

21 July 2022

DOWNTOWN TRAVEL SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 6920U AND SHC 8511D ON 30/09/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SHC8511D (2770152326SG)**
[SKT6920U]

TP

COMFORT TRANSPORTATION PTE LTD
Sep 30 2021 9:00PM
[DOWNTOWN TRAVEL SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 06/09/2022 14:33 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3625.79) - SHC8511D - Claim Handler: Lee, Ming-Yao

Approved:3625.79.