



28 FEB 2022

Your Ref : GBK5333A
Our Ref : TP/11800/FZ2045A/GBK5333A

BY EMAIL

AIG Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FZ2045A & GBK5333A on 26/09/2021

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$3,477.50
2. Loss of Use (4days x \$20)	\$ 80.00
3. Towing Fee	\$ 207.00
TOTAL	<u>\$3,764.50</u>

We attached our Tax Invoice, Towing Invoice, Signed Release Voucher and Authorisation To Act for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



AUTHORISATION TO ACT

I, Yap Ying Loong Kenneth (the third party claimant) of 10 Lakepoint Drive
#02-66 Singapore 648927 (address), owner of FZ2045A (vehicle no.)
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. FZ2045A that was damaged pursuant to the accident which occurred on 26/09/2021
(date) along Filler Lane at Junction of Jurong Town Hall Rd (location) involving vehicle no/s
GEX 5333A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 22nd (day) of Feb (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, BAN HOCK HIN CO.PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,610.00 (Global Sum) for vehicle no. FZ 2045A that was damaged pursuant to the accident which occurred on 26/09/2021 (date) along FILTER LANE (ZEBRA CROSSING) AT JUNCTION TOWN HALL ROAD AND JURONG EAST AVE 1 (location) involving vehicle no/s GBK 5333A.

This is pursuant to the inspection conducted on 01/10/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YAP YING LOONG KENNETH (the third party claimant") of vehicle no. FZ 2045A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FZ 2045A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of May (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40109705-I11800**
Invoice Date : 22/02/2022
Payment Due Date : 24/03/2022

CLAIM NO. : 11800
POLICY NO. : MC/00931333
VEHICLE NO. : FZ2045A
MAKE/MODEL : YAM / FZ6S

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$3,250.00
SUB TOTAL		\$3,250.00
GST @ 7 %		\$227.50
GRAND TOTAL (SGD)		\$3,477.50

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND

bizSAFE₃



CERT NO.: 2002-1-0383
ISO 9001 : 2015



BIKEBULANCE

9D, Yuan Ching Road #03-38 S(618646)
Tel: 6425-5333 96880928
Email: bikebulance@yahoo.com
MOTORCYCLE / SCOOTER Haulage Company

☐ DELIVERY ORDER
☒ CASH SALE
☐ INVOICE

CH/s

F2 2045A

NO : 13939

RE : F26S

DATE:

ITEM	QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1		Towing 10 Calcept DR-	\$	\$ 207
2		Belt	\$	\$ 1
3			\$	\$
4			\$	\$
5			\$	\$

50% of quoted Price or min \$20 (which ever is higher) is liable for cancellation of booking (Not For Contract Basis)

Total \$ 207

注意: 本公司對所拖的電單車, 在拖運中如有任何損壞, 一概由車主自行負責

E & O E

NOTE: Vehicle is hauled at owner's risk. The Company accepts no responsibility for damages or other misdemeanor to your vehicle whilst being towed.

YM 2E ☐ YM3C ☐ GY 2E ☐ GBB 2K ☐ GZ 2320T ☐ GBB4376E ☐ Other ☐

Dowl

Issued By

Customer's Signature & Chop

Bikebulance Is The Solution To Your Motorcycle / Scooter Conveying Needs (Local & West Malaysia)

Claim Notification - ACCIDENT INVOLVING GBK 5333A(AIG) AND FZ 2045A AT/ALONG JURONG TOWN HALL ROAD ON 26/09/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 5/10/2021 3:47 PM

To: JONATHAN_GOH@TANCHONG.COM <jonathan_goh@tanchong.com>

05 Oct 2021

M/s METAQUIP TC INDUSTRIAL PTE LTD

[By Email Only]

Driver: Noor Amirul Bin Wahid Noor

Dear Sir/Madam,

You Ref: GBK5333A

Our Ref: CC6/AIG21010166/Upa3

ACCIDENT INVOLVING GBK 5333A(AIG) AND FZ 2045A AT/ALONG JURONG TOWN HALL ROAD ON 26/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FZ2045A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Oct 2021 13:31	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	01 Oct 2021 13:31	Clm Veh Model Changed	(201303) YAMAHA FZ6-S 600cc (M).	[A] HOW MEI KWAN
3	01 Oct 2021 13:31	Clm Created	Reg No: FZ2045A. Acct Date: 2021/09/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Oct 2021 13:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Oct 2021 13:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/12	[A] HOW MEI KWAN
6	01 Oct 2021 13:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Oct 2021 13:31	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	01 Oct 2021 13:31	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Oct 2021 13:31	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Oct 2021 13:31	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	01 Oct 2021 13:43	Clm Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
12	01 Oct 2021 13:43	Clm Registration Modified	Reg No:FZ2045A->SHC8511D. Rep:203255->200139. Init.Est.:8,000 - 9,000->4,000 - 5,000.	[A] HOW MEI KWAN
13	01 Oct 2021 13:43	Clm Veh Model Changed	(201303) -> (206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
14	01 Oct 2021 13:43	Adj Adjuster Assigned	MARCUS CHUA -> XING GUO QIANG	[A] HOW MEI KWAN
15	01 Oct 2021 13:43	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
16	01 Oct 2021 13:43	Label Added	(23):Express.	[A] HOW MEI KWAN
17	01 Oct 2021 14:04	Clm Dtl Modified	Claimant's Name: COMFORT TRANSPORTATION PTE LTD -> -.	[A] HOW MEI KWAN
18	01 Oct 2021 14:04	Clm Registration Modified	Reg No:SHC8511D->FZ2045A.	[A] HOW MEI KWAN
19	01 Oct 2021 14:04	Clm Veh Model Changed	(206517) -> (201303) YAMAHA FZ6-S 600cc (M).	[A] HOW MEI KWAN
20	01 Oct 2021 14:04	Clm Registration Modified	Rep:200139->203255.	[A] HOW MEI KWAN
21	01 Oct 2021 14:06	Label Removed	(23):Express.	[A] HOW MEI KWAN
22	01 Oct 2021 14:06	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
23	01 Oct 2021 14:06	Adj Adjuster Assigned	XING GUO QIANG -> MARCUS CHUA	[A] HOW MEI KWAN
24	01 Oct 2021 16:54	Clm Dtl Modified	Claimant's Name: - -> YAP YING LOONG KENNETH.	[A] HOW MEI KWAN
25	01 Oct 2021 16:54	Clm Registration Modified	Init.Est.:4,000 - 5,000->7,000 - 8,000.	[A] HOW MEI KWAN
26	05 Oct 2021 15:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	04 Nov 2021 12:21	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
28	20 Nov 2021 11:52	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
29	19 Jan 2022 15:37	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
30	19 Feb 2022 14:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
31	21 Mar 2022 11:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
32	21 Mar 2022 11:24	Clm Dtl Modified	JPJ Reg. Date: -> 2005/05/09.	[A] JOANNE LEE KHANG MIN
33	21 Mar 2022 11:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
34	29 Mar 2022 16:15	Adj Mandate Request	Cur.Req:3764.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,477.50 + (b)LOU(4days x \$20.00): \$80.00 + (c)Towing Fee:\$207.00 = Total: \$3,764.50 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
35	04 May 2022 15:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/12. Mandate Remarks: subject to all docs in place Cost of Repair : \$3,477.50 Loss of Use : \$80.00 4 days @ S\$ 20/day Towing Fee : \$60.00 Total : \$3,617.50	[I] Ler, Bernard-JQ
36	04 May 2022 15:58	Adj Mandate Set	Approved:3617.50:subject to all docs in place Cost of Repair : \$3,477.50 Loss of Use : \$80.00 4 days @ S\$ 20/day Towing Fee : \$60.00 Total : \$3,617.50	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2730441	04 Oct 2021 14:36:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FZ2045A	Low, Xianyu	xx.xx
2730443	04 Oct 2021 14:43:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FZ2045A	GBK5333A	11.00
2775253	21 Mar 2022 11:24:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FZ2045A	GBK5333A	11.00