

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 May 2022 10:45 AM
To: raymond@bhh.com.sg
Cc: Admin A
Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3
Attachments: DV_FZ2045A.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Thursday, 5 May 2022 12:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

We accepted your offer at \$3610.00

Please process payment as soon as possible.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 5 May 2022 11:55 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,610.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 5 May 2022 9:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

Please advise the payment status of the above third party claim direct settlement.

Thanks

Best Regards,

Raymond

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 22 April 2022 9:33 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Without Prejudice

Hi Raymond,

We are still pending mandate approval from AIG.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 21 April 2022 1:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

We refer to your email dated 16/04/2022.

We have submitted our Letter of Demand with our Tax Invoice, Signed Release Voucher and Letter of Authorisation on 28/02/2022.

Appreciate for you to advise the payment status of the above third party claim direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Saturday, 16 April 2022 12:05 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

We refer to your email dated 29/03/2022.

Appreciate for you to advise the payment status of the above third party claim direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 29 March 2022 9:16 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Without Prejudice

Dear Raymond,

We are seeking mandate from AIG.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 28 March 2022 5:27 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

Please advise the payment status of the above third party claim direct settlement.

Thanks

Best Regards,

Raymond

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Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 28 February 2022 4:53 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

Please ignore the Letter of Demand in the previous email.

We resend the amended Letter of Demand for your perusal.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 28 February 2022 4:30 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

We attached our Letter of Demand, Signed Release Voucher, Authorisation To Act, Tax Invoice and Towing Invoice for your perusal.

Appreciate for you to submit to AIG for payment.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 7 October 2021 10:46 AM

To: raymond@bhh.com.sg; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 7 October 2021 9:26 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Hsiao Tong,

As requested by our customer, please advise your insured liability for direct settlement as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 5 October 2021 2:43 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Mei Kwan,

Thanks for the info.

Dear Hsiao Tong,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 October 2021 2:31 PM
To: raymond@bhh.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FZ2045A & GBK5333A on 26/09/2021 *** LKK REF: CC6/AIG21010166/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.

Brief Details.

On 26/09/2021 at about 2215hrs, I was travelling along Jurong Townhall Road towards Jurong East Ave 1, on my company's van bearing registration, GBK533K (Nissan, Grey) together with my wife and son on the extreme left lane, as I wanted to turn left into Jurong East Ave 1. I noticed that there was a motorcycle in front of my vehicle bearing registration, FZ2045A. As were approaching the zebra crossing, the motorcycle in front stopped suddenly, and as such I was not able to stop on time. The front of my vehicle made contact with the back of the motorcycle. The rider then tried to control the motorcycle to prevent it from falling over but to no avail, and fell to the side together with the motorcycle.

I went down my vehicle to make a check on the rider, and was informed by him that he does not require ambulance assistance and that he was okay with private settlement. We exchanged particulars subsequently. When I asked why did he made the sudden stop, he informed me that he saw a cyclist suddenly crossing the zebra crossing and as such to prevent accident, made a sudden stop. There was no pillion at that point of time.

During the incident, my company's van sustained the following damage to the front left upper panel of the vehicle (Dents). The motorcycle's box, was dislodged from the motorcycle.

To my knowledge, the rider was not injured. There was also no damage to any government property, no Police or ambulance attended to our incident.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: raymond@bhh.com.sg [<mailto:raymond@bhh.com.sg>]
Sent: Tuesday, October 5, 2021 2:13 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Accident Involving FZ2045A & GBK5333A on 26/09/2021

Dear Mei Kwan,

We refer to our email dated 01/10/2021.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Friday, 1 October 2021 2:47 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: Accident Involving FZ2045A & GBK5333A on 26/09/2021

Dear Mei Kwan,

Mr. Marcus has surveyed our client bike this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

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