

Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 7/6/2022 12:04 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Dear Wai Yin,

Amount correct.

Please submit your documents to insurance directly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 7 June 2022 11:58 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

[Without prejudice](#)

Dear Denise

We propose COR amount at [\\$2,969.58](#) (before GST).

Kindly check and revert to confirm the amount.

	LAD2109-014		
	SMX6803E DOA 22.09.21		
	PART	\$	80.20
		\$	422.50
		\$	105.80
	SUPPLEMENTARY	\$	2,637.60
		\$	3,246.10
	25%	\$	811.53
		\$	2,434.58
	S.NETT	\$	50.00
		\$	45.00
		\$	95.00
	LABOUR	\$	200.00
		\$	220.00
		\$	20.00
		\$	440.00
		\$	2,969.58
	FINAL	\$	2,969.58

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng

Sent: Friday, 28 January, 2022 1:49 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Dear Denise

I still yet to receive the case file.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 27 January, 2022 8:52 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

Any updates?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 19 January 2022 1:23 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

Any updates?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 3 January 2022 8:18 am
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

how is this case already?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 17 November 2021 1:35 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: FW: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Denise

Yes, I think I miss out the supplementary.

Please don't submit your report to the insurance company for this case.

We will get back to you.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Monday, 15 November, 2021 2:13 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Dear Wai yin,

Can you check, supplementary miss out?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 9 November 2021 5:52 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Dear Wai Yin,

COR at \$991.38 confirm, 2days.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 9 November 2021 5:42 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

[Without prejudice](#)

Dear Denise

As per your requested.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Friday, 5 November, 2021 1:38 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

How is it?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 1 November 2021 1:22 pm
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

How is it?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 28 October 2021 10:17 am
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Denise

Let's me check with my workshop and I will get back to you.

Thank You
Best Regards,
Ng Wai Yin

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Wednesday, 27 October, 2021 10:32 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

Can get before paint?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 25 October 2021 1:13 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: Re: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

Hi Wai Yin,

Can provide before paint?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, 25 October 2021 11:33 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: LAD2109-014 SMX 6803E ERGO DOA:22/09/2021

[Without prejudice](#)

Dear Denise

We propose to settle COR at [\\$991.38](#)(before GST).

Kindly confirm.

	LAD2109-014		
	SMX6803E DOA 22.09.21		
	PART	\$	80.20
		\$	422.50
		\$	105.80
		\$	608.50
	25%	\$	152.13
		\$	456.38
	S.NETT	\$	50.00
		\$	45.00
		\$	95.00
	LABOUR	\$	200.00
		\$	220.00
		\$	20.00
		\$	440.00
		\$	991.38
	FINAL	\$	991.38

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 21 October, 2021 7:46 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: SMX 6803E ERGO DOA:22/09/2021

Hi,

would like to check on the finalise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)