

Asher Sng (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Friday, 5 November 2021 2:33 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 26/9/2021 involving SHB 5246U & SMC 1129L (China Taiping's insured) Our Ref: TAX/09/21/2056/lg
Attachments: 09 21 2056 - supporting documents.pdf; scene photo1.jpg; scene photo2.jpg; scene photo3.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5,000.00
Loss of Rental	\$1,006.34 (9.5 days x \$105.93)
Loss of Income	\$570.00 (9.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$6,583.34

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Scene photographs

Our relief driver Mr Lau Eng Zuan (NRIC No. SXXXX341A) is claiming his injury and loss of income (based on his medical leave) through his own lawyer. We are claiming the loss of income (based on downtime) on behalf of our hirer Ms Tan Soon Choo (NRIC No. SXXXX606J).

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



STRIDES

AUTOMOTIVE

Date: 28/09/2021

Our Ref. No.: TDX/09/21/2056

Letter of Authorisation

I, Tan Soon Cho (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of Strides taxi registration number
SHB 5246 U hereby authorise **Strides Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SMC 1129L happened on 26/9/2021
along CTE towards Woodlands
(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.

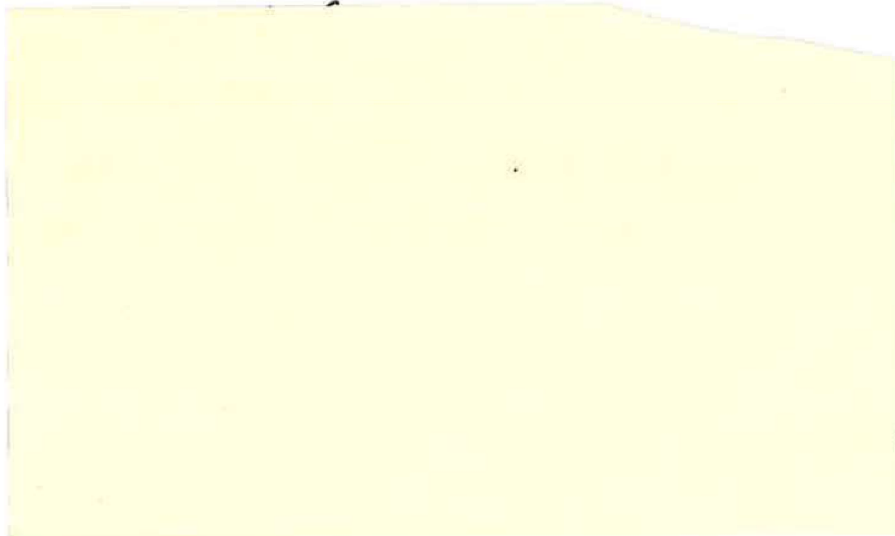
Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,
resolve and settle any proceeding or claim arising out of the accidents, including
but not limited to doing any act or executing any document or signing the
Discharge Voucher on my behalf as may be required.

Name: TAN SOON CHO Signature: Tan Soon Cho

NRIC No.

Tel No.

Address



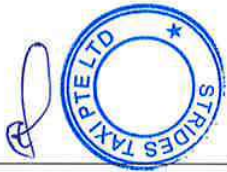
AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5246U** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5246U** that was damaged pursuant to the accident which occurred on **26/09/2021** (date) along **CTE TOWARDS WOODLANDS** (location) involving vehicle no/s **SMC 1129L** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of April (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00002632101 Claim No : SNM21D205489/C02/SMC1129L/CHEESC

Claimant : STRIDES TAXI PTE LTD

Amount : S\$6,400.00
SINGAPORE DOLLARS SIX THOUSAND AND FOUR HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5246U
Insured Vehicle No. : SMC 1129L

Date of Loss : 26/09/2021
Place of Accident : CTE TOWARDS WOODLANDS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LAY AUTO LEASING PTE LTD
Driver Name : ZHAO HONGYAN


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,400.00
	=====
TOTAL	S\$ 6,400.00
	=====

Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXX369K

Signature : 



Date : 27 APR 2022

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV211000364
Date : 22.10.2021
Vehicle No. : SHB5246U
Your Ref No. : TAX/09/21/2056
Our Ref No. : 24112473
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 5,000.00

GRAND TOTAL \$ 5,000.00

Remark :

Make/Model : PRIUS4
Accident Date : 26.09.2021

on
ed.
td.

Koo Yew Chung
Koo Yew Chung (Oct 24, 2021 12:05:04)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

E. & O.E

STRIDES

TAXI

Strides Taxi Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/21/2056

From: Strides Taxi Pte Ltd

Date: 8/10/2021

**ACCIDENT ON 26/9/2021 INVOLVING SHB 5246U & SMC 1129L ALONG CTE
TOWARDS WOODLANDS**

This is to confirm that the daily rental rate for SHB 5246U is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 26/09/2021
Accident End Date : 18/10/2021

Date Generated : 18/10/2021
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/21/2056	SHB5246U	Strides Taxi Ple Ltd	TOYOTA	PRIUS4	24112473	26/09/2021 5:30 PM	06/10/2021 1:28 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	28 Sep 2021 / 09:41:19	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SMC1129L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210928094119786706
Search Date / Time:	26 Sep 2021 16:20:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 18 October 2021 11:15 AM
To: FIONA@LAYAUTO.COM
Subject: ACCIDENT INVOLVING SMC 1129L AND SHB 5246U ON 26/09/2021

Our Ref: CC3/CTI21010150/R1es3

18 OCT 2021

LAY AUTO LEASING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 1129L AND SHB 5246U ON 26/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Sunday, 10 April 2022 01:15
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Team

On without prejudice, we agree with you to offer

	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,000.00
2. Loss of Rental (9.5days x \$105.93)	\$ 953.37 (9days x \$105.93)
3. Loss of Income (9.5days x \$60)	\$ 450.00 (9days x \$50)
3. LTA Search Fee	\$ 7.00
	\$ 6,410.37

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, March 28, 2022 1:08 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi So Chow,

We refer to the email dated 16.11.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 8 March 2022 10:16

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

Hi So Chow,

We refer to the email dated 16.11.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)

Sent: Tuesday, 15 February 2022 18:18

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

Hi So Chow,

We refer to the email dated 16.11.21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)

Sent: Tuesday, 16 November 2021 12:49

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

Your ref : SNM21D205489/C02/SMC1129L/CHEESC

Our ref : CC3/CTI21010150/R1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$6,410.37 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,823.10	\$ 5,000.00
2. Loss of Rental (9.5days x \$105.93)	\$ 1,006.34	\$ 953.37 (9days x \$105.93)
3. Loss of Income (9.5days x \$60)	\$ 570.00	\$ 450.00 (9days x \$50)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 19,406.44	\$ 6,410.37

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 5 October 2021 5:13 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

PASSWORD : 21-5489C02

NOTICE :

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, October 5, 2021 5:12 PM
To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Subject: RE: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

Hi Team

Please see our insured's SAS as attached.

This is encrypted email. See password in next email.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, October 4, 2021 11:43 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; 'suli@lkkauto.com' <suli@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: OUR REF: SNM21D205489/C02/SMC1129L/CHEESC & YOUR REF: CC3/CTI21010150/R1es3-SHB5246U, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please revert to LKK Auto **on Direct Settlement SHB5246U** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, October 1, 2021 5:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMC 1129L (OI : CTI - TBA) and SHB 5246U (TP : LKK REF - CC3/CTI21010150/R1es3) on 26/09/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 5246U at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on 29/09/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair (Incomplete)

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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