

Fw: OUR REF:BUS/09/21/5024(AIG) - ACCIDENT ON 21/09/21 INVOLVING SMB1397J AND SKV1505H ALONG HILLVIEW AVENUE-BS:43259 (OPP HILLBROOKS) LKK REF : CC3/AIG21010149/R1rs3

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: OUR REF:BUS/09/21/5024(AIG) - ACCIDENT ON 21/09/21 INVOLVING SMB1397J AND SKV1505H ALONG HILLVIEW AVENUE-BS:43259 (OPP HILLBROOKS)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1397J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$3,450.00
Loss of Use	\$1,512.50 (5.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$4,969.50

We enclose the following documents,
1) Repair Invoice
2) GIA report
3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 1397J** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 1397J** that was damaged pursuant to the accident which occurred on **21/09/2021** (date) along **HILLVIEW AVE** (location) involving vehicle no/s **SKV 1505H** ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of 01 (month) 20 22 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,450.00** (Repair Cost), **S\$1,000.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 1397J** that was damaged pursuant to the accident which occurred on **21/09/2021** (date) along **HILLVIEW AVE** (location) involving vehicle no/s **SKV 1505H**. This is pursuant to the inspection conducted on **29/09/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SMB 1397J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 1397J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 01 (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV211000375
Date : 22.10.2021
Vehicle No. : SMB1397J
Your Ref No. : BUS/09/21/5024
Our Ref No. : 24112501
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,450.00
GRAND TOTAL					\$ 3,450.00

Remark :

Make/Model : MAN A22
Accident Date : 21.09.2021

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:
Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung 10 Oct 24, 2021 12:07 GMT+8

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 22 Sep 2021 / 16:55:26

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKV1505H

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE
ABDUL HALIL

Business Transaction Reference No.: 20210922165526900746

Search Date / Time: 21 Sep 2021 16:33:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

ACCIDENT INVOLVING SKV 1505H & SMB 1397J ALONG/AT HILLVIEW AVE ON 21/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/12/2021 2:57 PM

To: LINDANG35@GMAIL.COM <LINDANG35@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Reference :CC3/AIG21010149/R1rs3

NG SEEN ARN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 1505H & SMB 1397J ALONG/AT HILLVIEW AVE ON 21/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMB 1397J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Oct 2021 02:24	Clim Dtl Modified	Claimant's Name: -> SMRT BUSES LTD.	[A] Lee Su Li
2	01 Oct 2021 02:24	Clim Veh Model Changed	(202658) MAN NL320F (A22) 10.5 D (M).	[A] Lee Su Li
3	01 Oct 2021 02:24	Clim Created	Reg No: SMB1397J. Acct Date: 2021/09/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: SMRT AUTOMOTIVE SERVICES PTE LTD - WOODLANDS (HQ)	[A] Lee Su Li
4	01 Oct 2021 02:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	01 Oct 2021 02:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/12	[A] Lee Su Li
6	01 Oct 2021 02:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	01 Oct 2021 02:24	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Oct 2021 02:24	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Oct 2021 02:24	Label Added	(23):Express.	[A] Lee Su Li
10	01 Oct 2021 02:24	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	28 Oct 2021 22:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	28 Oct 2021 22:27	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	28 Oct 2021 22:27	Clim Dtl Modified	JPJ Reg. Date: -> 2013/10/16.	[A] JOANNE LEE KHANG MIN
14	28 Oct 2021 22:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	22 Nov 2021 14:58	Adj Mandate Request	Cur.Req:4557.00:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)COR:\$3,450+(b)LOU(4days x \$27 5):\$1,100+(c) LTA search fee:\$7.00=Total:\$4,557.00 *Recommended 3 repair days +1 PRS= 4 Days	[A] Jaslin Kok Chin Yi
16	09 Dec 2021 08:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/12	[I] MdNoor, Norsiah
17	09 Dec 2021 08:46	Adj Mandate Set	Approved:4557.00.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2730512	04 Oct 2021 16:35:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMB1397J	SKV1505H	11.00
2736815	28 Oct 2021 22:27:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB1397J	SKV1505H	11.00

