

Our Ref: CT0921/SHC3092D/CK(st)
Date: 17.11.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ACCIDENT ON 23.09.2021 INVOLVING SHC3092D & GBJ8572L ALONG WOODLANDS AVE 2

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3092D, which was involved in the captioned accident with your insured vehicle No GBJ8572L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,912.09
2. Loss of Rental	4 days x S\$ 126.47	S\$	505.88
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,739.97**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC3092D , GBJ8572L ON 23-Sep-21 22:10
ALONG WOODLANDS AVE 2

I / We **CHUA HAI CHUAH** (Hirer) NRIC No.: **SXXXX746B**

and/or (Relief) NRIC No.: **SXXXX746B**

Taxi Number **SHC3092D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **24-Sep-2021**

Name of Hirer **CHUA HAI CHUAH**

Hirer NRIC **SXXXX746B**

Signature :



Address **468B ADMIRALTY DRIVE #12-25**
752468

Contact No. **93893883**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00114342100 Claim No : SNM21D205445/C02/GBJ8572L/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,530.00
SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3092D

Insured Vehicle No. : GBJ 8572L

Date of Loss : 23/09/2021

Place of Accident : WOODLANDS AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RICSTRING

Driver Name : NICHOLAS HON MIN LOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,530.00
	=====
TOTAL	S\$ 2,530.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 16.9.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3092D

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU203089762

INV. NO/DATE
91614260 11.11.2021

JOB NO.
305488056

ODOMETER READING

DATE/TIME IN
24.09.2021 12:15

Description : 3p 23.09.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0002	04-01-0302-2712	COVER REAR BUMPER	1	499.90	25.00	374.92
0003	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0004	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0005	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0006	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.81	25.00	239.11
SUB-TOTAL				:		1,157.00

JOB NATURE

0001	PB	PANEL BEATING SHC3092D	350.00	350.00
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- 1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO DRIVE AND PARK VEHICLES IN THE COMPANY'S PARKING LOT.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM THE DATE OF DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91614260	1,912.09	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3092D

INV. NO/DATE
91614260 11.11.2021

MAKE
TOYOTA

JOB NO.
305488056

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
05.12.2019

DATE/TIME IN
24.09.2021 12:15

CHASSIS CODE
JTDKB3FU203089762

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	20-204	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL				:		630.00

Items total	1,787.00
Add GST @ 7.000 %	125.09
Invoice amount	1,912.09

Issued by : KATHERINETAN 11.11.2021 10:14:54
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS WHO USE THE OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM THE DATE OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91614260	1,912.09	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090347

Date: 10 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/09/2021 @ 22:10 hrs
ALONG WOODLANDS AVE 2
INVOLVING GBJ8572L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3092D** (the "Taxi"). The Taxi was hired to **CHUA HAI CHUAH IC NO SXXXX746B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBJ8572L

Date of Accident

23/09/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **13/09/2021 - 22/09/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **24/09/2021 13:39****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 13 November 2021 11:41 PM
To: ricstring.bc@gmail.com
Subject: ACCIDENT INVOLVING GBJ 8572L AND SHC 3092D ON 23/09/2021

Our Ref: CC3/CTI21010141/Nea3

13 NOV 2021

RICSTRING

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 8572L AND SHC 3092D ON 23/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 31 August 2022 11:57
To: Asher Sng (LKKAuto); Admin A
Cc: Claims Dept of CTI; Pauline Tham; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: SNM21D205445/C02/GBJ8572L/THAMYL /Direct Settlement - Accident Involving GBJ8572L and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

LKK REF - CC3/CTI21010141/Nea3
CTI REF - SNM21D205445/C02/GBJ8572L/THAMYL

Dear Sirs

We refer to your email of 27 July 2022.

Please proceed to offer the property damage claim up to \$2,531.74 (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 27 July 2022 4:29 pm
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [MANDATE REQUEST] RE: SNM21D205445/C02/GBJ8572L/THAMYL / FW: Direct Settlement - Accident Involving GBJ8572L (OI : CTI - TBA) and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 24/06/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 24 June 2022 11:23

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D205445/C02/GBJ8572L/THAMYL / FW: Direct Settlement - Accident Involving GBJ8572L (OI : CTI - TBA) and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

Your ref : SNM21D205445/C02/GBJ8572L/THAMYL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,531.74(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,196.39	\$ 1,912.09
2. Loss of Rental (4days x \$126.47)	\$ 505.88	\$ 442.65 (3.5days x \$126.47)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,024.27	\$ 2,531.74

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Sunday, 3 October 2021 17:07

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205445/C02/GBJ8572L/THAMYL / FW: Direct Settlement - Accident Involving GBJ8572L (OI : CTI - TBA) and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

[Confidential]

Hi Mei Kwan

Oi report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 1, 2021 11:29 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205445/C02/GBJ8572L/THAMYL / FW: Direct Settlement - Accident Involving GBJ8572L (OI : CTI - TBA) and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D205445/C02/GBJ8572L/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 30 September 2021 4:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ8572L (OI : CTI - TBA) and SHC3092D (TP : LKK REF - CC3/CTI21010141/Nea3) on 23/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3092D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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