

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Thursday, 30 September, 2021 12:52 PM  
**To:** 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D205351/C02/SKW5781U/CHEESC / FW: ARRANGE PRI FOR SGR 7685A ((SKW 5781U))

Hi Yen

Please arrange survey by today.

Thanks and I will create Merimen.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Admin AP Automotive Services <mota@apautomotive.services>  
**Sent:** Thursday, September 30, 2021 12:07 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Juliana . <juliana@apautomotive.services>; John Ong <john@apautomotive.services>  
**Subject:** Re: SNM21D205351/C02/SKW5781U/CHEESC / FW: ARRANGE PRI FOR SGR 7685A ((SKW 5781U))

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Dear Chee,

Up to date no one had come to inspect our client vehicle.

Kindly look into this matter as urgent

Best regards,

**Zaleha**

**AP Automotive Services Pte Ltd**

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

TEL: 6784 4465 FAX: 6787 4886

On Tue, 28 Sept 2021 at 15:24, Admin AP Automotive Services

<[mota@apautomotive.services](mailto:mota@apautomotive.services)> wrote:

Dear Chee,

We are pleased to choose Mohd Taufikh to inspect our client vehicle.

Best regards,

**Zaleha**

**AP Automotive Services Pte Ltd**

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

TEL: 6784 4465 FAX: 6787 4886

On Tue, 28 Sept 2021 at 15:05, Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

Dear Zaleha

We refer to your email of 27.09.2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, September 28, 2021 10:38 AM

**To:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; 'Juliana .' <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205351/C02/SKW5781U/CHEESC / FW: ARRANGE PRI FOR SGR 7685A ((SKW 5781U))

Without Prejudice

Dear So Chow,

Please conduct PRS for SGR 7685A.

Note: officer in charge Chee So Chow 63896176.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>  
**Sent:** Monday, 27 September 2021 11:24 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>  
**Subject:** ARRANGE PRI FOR SGR 7685A ((SKW 5781U)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam **"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,**

**#04-04 Loyang Enterprise Building,**

**Singapore 508775**

Contact Person : ELF 8749 6614

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

**Zaleha**

**AP Automotive Services Pte Ltd**

ROC: 202022890H

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