

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, October 1, 2021 10:17 AM  
**To:** Mei Kwan (LKKAuto); Admin A; Jasper Chua (LKK Auto)  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Alfred Toh  
**Subject:** RE: SNM21D205569/C02/GBE9462R/TOHHS / FW: Direct Settlement - Accident Involving GBE9462R and SML4279U (TP : LKK REF - CC6/CTI21010127/ba3) on 29/09/2021  
**Attachments:** REPORT OF GBE9462R.pdf

**LKK REF - CC6/CTI21010127/ba3**  
**CTI REF - SNM21D205569/C02/GBE9462R/TOHHS**

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, September 30, 2021 6:15 PM  
**To:** 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D205569/C02/GBE9462R/TOHHS / FW: Direct Settlement - Accident Involving GBE9462R (OI : CTI - TBA) and SML4279U (TP : LKK REF - CC6/CTI21010127/ba3) on 29/09/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D205569/C02/GBE9462R/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 30 September 2021 12:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBE9462R (OI : CTI - TBA) and SML4279U (TP : LKK REF - CC6/CTI21010127/ba3) on 29/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimate

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***