

Our Ref: CT0921/SHD4784D/CK(st)
Date: 14.10.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.09.2021 INVOLVING SHD4784D & SLQ2577H ALONG TOA PAYOH LOR 2

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4784D, which was involved in the captioned accident with your insured vehicle No SLQ2577H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,667.24
2. Loss of Rental	4 days x S\$ 126.47	S\$	505.88
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,495.12
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHD4784D , SLQ2577H
TOA PAYOH LOR 2 TWDS PIE****ON 16-Sep-21 21:45**

I / We

LEE SENG ANN

(Hirer) NRIC No.:

SXXXX913H

and/or

ABDUL AZIZ BIN SULO...

(Relief) NRIC No.:

SXXXX250D

Taxi Number

SHD4784D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Sep-2021

Name of Hirer

LEE SENG ANN

Hirer NRIC

SXXXX913H

Signature :



Address

**65 NEW UPPER CHANGI ROAD #12...
460065**

Contact No.

83839741


Name of Relief

ABDUL AZIZ BIN SULONG

Relief NRIC

SXXXX250D

Signature :



Address

**132 BEDOK NORTH ST 2 #04-83
460132**

Contact No.

96949682

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00123622101 Claim No : SNM21D205283/C02/SLQ2577H/TANKW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,190.00
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED AND NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4784D
Insured Vehicle No. : SLQ 2577H

Date of Loss : 16/09/2021
Place of Accident : LOR 2 TOA PAYOH, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIAN GUOLONG
Driver Name : LIAN GUOLONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,190.00
	=====
TOTAL	S\$ 2,190.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

30/10/21

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 16.09.2021/C

VEHICLE NO
SHD4784D

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
15.02.2020

CHASSIS CODE
JTDKB3FU203091124

INV. NO/DATE
91602562 06.10.2021

JOB NO.
305487344

ODOMETER READING

DATE/TIME IN
17.09.2021 13:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2723	REFLECTOR ASSY RH	1	55.00	25.00	41.25
0004	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0005	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0006	04-01-0104-1150	REAR BUMPER MAT	1	50.00	0.00	50.00
SUB-TOTAL						928.17

JOB NATURE

0001	PB	PANEL BEATING-SHD4784D	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DELIVERED AND RETURNED TO OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91602562	1,667.24	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4784D

INV. NO/DATE
91602562 06.10.2021

MAKE
TOYOTA

JOB NO.
305487344

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
15.02.2020

DATE/TIME IN
17.09.2021 13:45

CHASSIS CODE
JTDKB3FU203091124

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	L R/I REVERSE SENSORS		30.00		30.00
SUB-TOTAL :					630.00

Items total	1,558.17
Add GST @ 7.000 %	109.07
Invoice amount	1,667.24

Issued by : KATHERINETAN 06.10.2021 09:33:11
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91602562	1,667.24	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090228

Date: 06 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/09/2021 @ 21:45 hrs
ALONG	TOA PAYOH LOR 2 TWDS PIE
INVOLVING	SLQ2577H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4784D** (the "Taxi"). The Taxi was hired to **LEE SENG ANN IC NO SXXXX913H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO								FROM	TO
55834	232	0530	1310	12/9	Aziz	1580	8	8		152	6.00	1.00
56097	240	4100	1.00	13-9	Lee	1583	5	4		267	0530	1430
56268	270	0530	1342	13/9	Aziz	1585	3	8		182	4100	1.00
56525	156	4100	1.00	14-9	Lee	1587	4	2		205	0530	1310
56791	245	0530	1330	14/9	Aziz	1589	8	4		240	4100	1.00
56995	202	4100	1.00	15-9	Lee	1592	1	7		233	0530	1300
57215	221	0530	1220	15/9	Aziz	1594	4	3		207	4100	1.00
57437	185	4100	1.00	16-9	Lee	1596	7	5		252	0530	1330
57563	126	0530	0900	16/9 (Accident day)	Aziz	1599	9	0		236	4100	1.00
78522	288	6.00	3.30	17/9-17/9/21	Lee	1601	6	9		248	1345	-
57934	83	0530	0800	20/9/21	Accident Report						-	1315


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLQ2577H

Date of Accident

16/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **30/06/2021 - 29/06/2022**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **17/09/2021 15:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 26 October 2021 10:55 AM
To: lian.guolong8@yahoo.com.sg
Subject: ACCIDENT INVOLVING SLQ 2577H AND SHD 4784D ON 16/09/2021

Our Ref: CC3/CTI21010116/Nes3

26 OCT 2021

LIAN GUOLONG

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 2577H AND SHD 4784D ON 16/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*