



LETTER OF DEMAND

Date: 19.05.23

Veh No.: GBJ 4078Z

**To: LONPAC INSURANCE BHD
MOTOR CLAIM DEPARTMENT
300 BEACH ROAD #17-04/07 THE CONCOURSE
SINGAPORE 199555**

Thru: LKk Auto Consultants Pte Ltd

"Without Prejudice "

Accident Involving vehicle GBJ 4078Z & XD 2269Z on 28.09.2021

Dear Officer-in-Charge,
With reference to the above case. Please find attached copies;

Cost of Repair	S\$ 4,374.00
Loss of Rental	S\$ 1,369.60
Authorization Letter	
Towing Charges	S\$
LTA Search Fee	S\$ 26.75
Total Cost inclusive GST	S\$5,770.35

Yours Faithfully,

**Marcus Teo
Chief Financial Officer
AP Automotive Services Pte Ltd**

AP AUTOMOTIVE SERVICES PTE LTD

56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN : 202022890H



AP AUTOMOTIVE SERVICES PTE LTD
ROC / GST Reg No: 202022890H
BLOCK 9006 TAMPINES STREET 93
#01-202 SINGAPORE 528840
TEL: 6784 4465 / 6970 4786
FAX: 6787 4886 / 6970 4790

AUTHORISATION & INDEMNITY LETTER

I/We Climatec Corp Pte Ltd NRIC No. / UEN
No. 201108302D (the third party claimant), having address at
30 Defu Lane 10 #03-98 S(539211) and the owner of
GBJ4078Z (Vehicle) hereby to authorize **AP AUTOMOTIVE SERVICES PTE LTD** to repair the damage to my
vehicle in a reasonable time that was pursuant to the accident which occurred (date) 28.09.2021 along
Tuas South Avenue 12 involving vehicle/s
XD2269Z.

I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. GBJ4078Z hereby instruct & authorize **AP AUTOMOTIVE SERVICES PTE LTD** to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/or sign any documents/discharge voucher / agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or to lodge an own damage claim (only for Comprehensive cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.



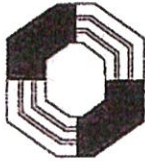
30-09-2021

Owner Signature /Company Stamp/ Date



30-09-2021

Witness Signature / Name / Date



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024990
DATE : 20 JULY 2023

DISCHARGE VOUCHER

I/We, CLIMATEC CORP PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD2269Z the sum of Singapore Dollar Four Thousand Eight Hundred Ninety Only (\$4,890.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBJ4078Z and XD2269Z on 28/09/2021 along/at TUAS SOUTH AVE 12.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ AW TRANSPORT & WAREHOUSING PTE LTD AND/OR DU KUN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "AP AUTOMOTIVE SERVICES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

26 Jul 2023

Signature of vehicle owner/Date



Climatec Corp Pte Ltd 26 Jul 2023

Name of vehicle owner /Date



TAX INVOICE

LONPAC INSURANCE BHD
Attention: MOTOR CLAIM DEPARTMENT
300 BEACH ROAD #17-04/07 THE CONCOURSE
199555
SINGAPORE

Invoice Date
19 May 2023

Invoice Number
APIV23-150

Reference
GBJ 40478Z

GST Registration no.
202022890H

AP Automotive Services
Pte Ltd
56 Loyang Way #04-04
Enterprise Building
S508775
(65) 6970 4786
<http://www.apautosg.com>

Description	Quantity	Unit Price	Amount SGD
LUMP SUM REPAIR	1.00	4,050.00	4,050.00
FOR FUTURE SETTLEMENT PAYMENTS, PLEASE DIRECT TO :			
UOB CORPORATE PAYEE : AP AUTOMOTIVE SERVICES PTE LTD			
UOB ACCOUNT NUMBER : 7013654232			
Subtotal			4,050.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 8%			324.00
TOTAL SGD			4,374.00

Due Date: 19 May 2023

This is a computer-generated document. No signature is required.

Payment Instructions:

Cheque: -

All cheques should be crossed and made payable to AP AUTOMOTIVE SERVICES PTE LTD.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER on the reverse side.

Corporate PayNow: -

Payments can also be made via PayNow. Corporate PayNow to UEN 202022890H for payment.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER under "Bill Reference Number" field before payment authorisation.

Thank you for the business! No receipt will be issued, unless requested.



PAN PACIFIC VAN & TRUCK LEASING PTE LTD

Business & GST Reg. No. 201511635R t: +65 6871 1100 | f: +65 6253 0837 | w: www.panpacificleasing.com.sg

HEADQUARTERS

SOUTH-EAST BRANCH

WEST BRANCH

WORKSHOP

8 Chang Charn Road #04-01,
Link (THM) Building,
Singapore 159637

52 Joo Chiat Road,
Singapore 427374

1 Soon Lee Street, #02-62,
Pioneer Centre,
Singapore 627605

56 Loyang Way #06-07,
Loyang Enterprise Building,
Singapore 508775

TAX INVOICE

AP AUTOMOTIVE SERVICES PTE LTD

56 LOYANG WAY #04-04 LOYANG ENTERPRISE
BUILDING

SINGAPORE 508775

INVOICE : AR202109-001911

DATE : 28/09/2021

STAFF NAME : KENNY CHAN

CONTRACTUAL : 28/09/2021 - 12/10/2021

ATTN : PAMELINE ANG

NO.	ITEM CODE / REF	DESCRIPTION	UNIT	U/PRICE (S\$)	AMOUNT (S\$)
1	PP202109-000143 REMARKS:	NISSAN NV350 PANEL VAN 2.5 5MT 5DR Rental Billing From 28/09/2021 15:30:00 To 12/10/2021 15:29:00 (GBH1310H)	1	1,120.00	1,120.00
AMOUNT : S\$			SUB TOTAL	:	1,120.00
ONE THOUSAND ONE HUNDRED AND NINETY-EIGHT DOLLARS AND FORTY CENTS ONLY			GST 7.00%	:	78.40
			TOTAL S\$:	1,198.40

Remark :

- For bank transfer please send to: UOB 451-301-973-9 current account.
- Kindly make cheque payable to "Pan Pacific Van & Truck Leasing Pte Ltd".
- Please send cheque payments to 52 Joo Chiat Road, Singapore 427374.
- No receipts will be issued for Cheque/Bank Transfer Payments.
- When making payments, please quote our vehicle numbers.
- Kindly highlight any discrepancy within 7 days of this invoice otherwise this invoice shall be deemed to be correct.
- If the invoice is not fully settled by the due date, we reserve the rights to charge a late payment fees of 1% per month.

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.



PAN PACIFIC VAN & TRUCK LEASING PTE LTD

Business & GST Reg. No. 201511635R t: +65 6871 1100 | f: +65 6253 0837 | w: www.panpacificleasing.com.sg

HEADQUARTERS

8 Chang Charn Road #04-01,
Link (THM) Building,
Singapore 159637

SOUTH-EAST BRANCH

52 Joo Chiat Road,
Singapore 427374

WEST BRANCH

1 Soon Lee Street, #02-62,
Pioneer Centre,
Singapore 627605

WORKSHOP

56 Loyang Way #06-07,
Loyang Enterprise Building,
Singapore 508775

TAX INVOICE

AP AUTOMOTIVE SERVICES PTE LTD

56 LOYANG WAY #04-04 LOYANG ENTERPRISE
BUILDING

SINGAPORE 508775

INVOICE : AR202110-001960

DATE : 12/10/2021

STAFF NAME : KENNY CHAN

CONTRACTUAL : 12/10/2021 - 14/10/2021

ATTN : PAMELINE ANG

NO.	ITEM CODE / REF	DESCRIPTION	UNIT	U/PRICE (S\$)	AMOUNT (S\$)
1	PP202110-000111 REMARKS:	NISSAN NV350 PANEL VAN 2.5 5MT 5DR Rental Billing From 12/10/2021 12:00:00 To 14/10/2021 11:59:00 (GBH1310H)	1	160.00	160.00

AMOUNT : S\$

ONE HUNDRED AND SEVENTY-ONE DOLLARS AND TWENTY CENTS
ONLY

SUB TOTAL : 160.00

GST 7.00% : 11.20

TOTAL S\$: 171.20

Remark :

- For bank transfer please send to: UOB 451-301-973-9 current account.
- Kindly make cheque payable to "Pan Pacific Van & Truck Leasing Pte Ltd".
- Please send cheque payments to 52 Joo Chiat Road, Singapore 427374.
- No receipts will be issued for Cheque/Bank Transfer Payments.
- When making payments, please quote our vehicle numbers.
- Kindly highlight any discrepancy within 7 days of this invoice otherwise this invoice shall be deemed to be correct.
- If the invoice is not fully settled by the due date, we reserve the rights to charge a late payment fees of 1% per month.

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Sep 2021 / 10:16:37

Receipt Date/Time : 29 Sep 2021 / 10:16:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210929-000791

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XD2269Z				
As at 28 Sep 2021/10:35:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - XD2269Z Enquiry Fee 20210929101459855231	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX7927		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

AP AUTOMOTIVE SERVICES PTE LTD

Bank Account Details

Beneficiary Name:

AP AUTOMOTIVE SERVICES PTE LTD

Bank Name / Branch Name:

UNITED OVERSEAS BANK LIMITED SINGAPORE /
TAMPINES BRANCH

Bank Account No.:

3663227600

Bank Code / Branch Code:

7375 / 038

Swift Code

UOVBSGSG

Email Address:

MARCUS@APAUTOSG.COM

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

MARCUS TEO / CFO / 89140939 / MARCUS@APAUTOSG.COM

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 26 JULY 2023

Acknowledged by :



Name / Date: ZALEHA BINTE RAHMAD / 26 JULY 2023

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 July 2023 9:20 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK
REF: CC4/LPC21010114/Gba3

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$4,890.00(all-in)** with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, July 10, 2023 2:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF:
CC4/LPC21010114/Gba3

Lonpac External – Confidential

Lonpac External – Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, July 7, 2023 12:42 PM
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF: CC4/LPC21010114/Gba3

Your ref: **21/21/21/VC05/024990**
Our ref : CC4/LPC21010114/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD2269Z(LONPAC) AND GBJ4078Z(TP) ON 28/09/2021

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party vehicle.

We seek your approval to offer repairer "**AP AUTOMOTIVE SERVICES PTE LTD**" at **\$4,980.65(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 15,504.16	\$ 4,374.00 (\$4,050.00 + 8% GST)
2. Loss of Rental (16days x \$80.00)(+7%GST)	\$ 1,369.60	\$ 599.20 (7days x \$80.00)(+7%GST)
3. LTA / GIA SEARCH FEE	\$ 26.75	\$ 7.45
Total	\$ 16,900.51	<u>\$ 4,980.65</u>

Surveyor recommended 5days for repair + 1sunday + 1PRS = 7days .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, October 20, 2021 12:57 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF: CC4/LPC21010114/Gba3

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Der Mei Kwan

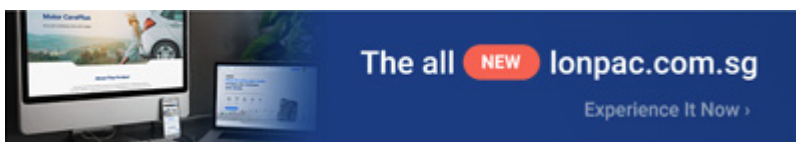
Our insured advised they did not managed to settle privately.

Hence, please proceed accordingly with the TP claim and attached herewith our Insured's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE
Sent: Monday, 4 October 2021 4:06 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF: CC4/LPC21010114/Gba3

Lonpac External - Confidential

Dear Mai Kwan

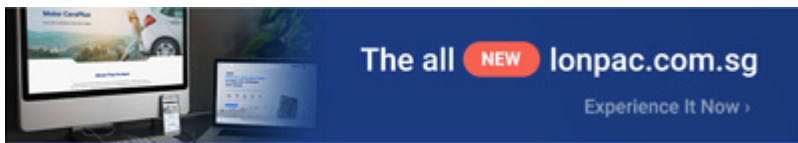
FYI, our insured has advised us that they have privately settled with the third party.

We are pending for the settlement advice from them and will update you soon.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE
Sent: Friday, 1 October 2021 6:08 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF: CC4/LPC21010114/Gba3

Lonpac External - Confidential

Dear Mei Kwan

Thank you for the advice.

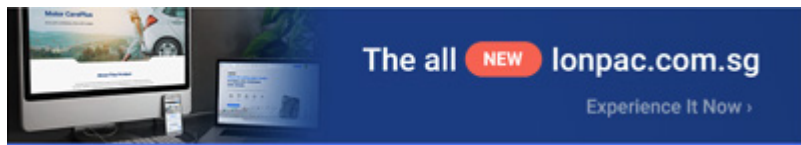
Fyi, insured has yet to report the accident and we have written to them to do so.

Will update once they report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 1 October 2021 5:59 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED]RE: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z) *** LKK REF: CC4/LPC21010114/Gba3

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of both parties accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, September 29, 2021 4:27 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z)

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 30-09-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 29 September, 2021 4:05 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z)

Lonpac External - General

Our Ref : 21/21/21/VC05/024990 (Kenny's case)

Dear Summer,

FYA.

From: Admin AP Automotive Services <mota@apautomotive.services>
Sent: Wednesday, 29 September 2021 3:54 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Juliana . <juliana@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: Re: FW: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z)

Dear Gerald,

We are pleased to choose LKK to inspect our client vehicle.

Best regards,

Zaleha
AP Automotive Services Pte Ltd
ROC: 202022890H

BLK 9006 TAMPINES ST 93
#01-202 TAMPINES INDUSTRIAL PARK A
SINGAPORE 528840
TEL: 6784 4465 FAX: 6787 4886

On Wed, 29 Sept 2021 at 10:29, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

We intend to conduct a pre-repair survey of your client' s vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

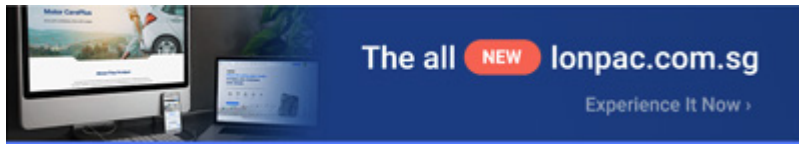
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 27 September 2021, less than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

from: Admin AP Automotive Services <mota@apautomotive.services>
Sent: Wednesday, 29 September 2021 10:24 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Juliana . <juliana@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: ARRANGE PRI FOR GBJ 4078Z (YOUR REF: XD 2269Z)

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ELF 8749 6614

Your Insured : XD 2269Z

DOA: 28.09.2021

Location: TUAS SOUTH AVENUE 12

TIME: 10:35hrs

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Zaleha

AP Automotive Services Pte Ltd

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

TEL: 6784 4465 FAX: 6787 4886

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