



LETTER OF DEMAND

Your Ref: CC3/AG7101013/ga3
 Our Ref: SLN 170K
 To: ATG

Dear Sirs,

ACCIDENT INVOLVING SLN 170K & GBG 6874U ON 28/09/2021

We are claiming on behalf of our client Png. Huiat weng

owner of vehicle number SLN 170K involved in accident on 28/09/2021

with vehicle GBG 6874U along/at OSCP of Bk 145 Corong. 4H 500

Description of claims:

| | | |
|--------------------|---|---------------|
| Cost of Repairs | \$ <u>8188.85</u> | (incl 7% GST) |
| Loss of Use/Rental | \$ <u>-</u> X <u>-</u> Days = \$ <u>8Kw</u> | (incl 7% GST) |
| Search Fee | \$ <u>2</u> | (incl 7% GST) |
| Miscellaneous Fee | \$ <u>-</u> | (incl 7% GST) |
| TOTAL | \$ <u>8190.85</u> | (incl 7% GST) |

8190.85

We are claiming in full and final settlement of \$ _____
 payable to **Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document.
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the
 date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 15/10/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Png Huat Weng (the third party claimant") of BIK 145 Lorong Ah Soo #06-139 (S) 50145 (address), owner of SLN 1702K (vehicle no.) hereby authorize VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLN1702K that was damaged pursuant to the accident which occurred on 28/9/2021 (date) along OSCP of BIK 145 Lorong Ah Soo (location) involving vehicle no/s KR368744 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of 10 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, volkswagen group Singapore Pte Ltd. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 8,188.85 (Repair Cost), S\$ 513.60 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLN1702K that was damaged pursuant to the accident which occurred on 28/10/2021 (date) along OSP of Blk 145 Loray AH 500 (location) involving vehicle no/s W8668744. This is pursuant to the inspection conducted on 01/10/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner pn g Huat wey ("the third party claimant") of vehicle no. SLN 1702K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 1702K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of OCTOBER (month) 20 21 (year)



Signed by appointed surveyor

Signature of the workshop



Signed by "the workshop"

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
PNG
HUAT WENG
145 LORONG AH SOO
#06-139
Singapore 530145

Document no. 12033120813
Document date 13-10-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021037482/ 1
Job order date 02-10-2021
Service Advisor SHU SHI TANG

| | | | | | |
|---------------|------------|--------------------|-------------------|--------------------------------------|---------|
| License plate | Model code | First registration | VIN | Model | Mileage |
| SLN1702K | 3G24JZ | 25.04.2017 | WVWZZZ3CZHE055321 | Passat Comfortline 1.8 TSI 132kW DSG | 82,093 |

| Position no. | Description | Quantity | Unit | Unit price excl. GST | Tax code | Total amount excl. GST | Total amount incl. GST |
|----------------|--|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 9801B004 | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR | | | | #1 | 280.00 | 299.60 |
| 9801B005 | B&P DIAGNOSIS AND PROGRAMMING | | | | #1 | 480.00 | 513.60 |
| 9801B001 | TO ALIGN LED HEADLIGHT | | | | #1 | 100.00 | 107.00 |
| 3G0807217K GRU | Cover For Bumper Primed | 1 | pcs. | 1,675.01 | #1 | 1,675.01 | 1,792.26 |
| 3G0998493 | 1 Set Sensor Brackets | 1 | pcs. | 45.72 | #1 | 45.72 | 48.92 |
| D 180KU2A1 | 2k-Plastic Adhesive | 1 | pcs. | 81.16 | #1 | 81.16 | 86.84 |
| D 822150A1 | Bonding Agent For Plastic | 1 | pcs. | 65.18 | #1 | 65.18 | 69.74 |
| 3G0821022B | Fender | 1 | pcs. | 755.26 | #1 | 755.26 | 808.13 |
| | A/O 4/10/2021 | | | | | | |
| 3G0821142A | Bracket | 1 | pcs. | 59.75 | #1 | 59.75 | 63.93 |
| | RHS FENDER BRACKET A/O 4/10/2021 | | | | | | |
| 3G0805970F | Wheelhouse Liner | 1 | pcs. | 182.10 | #1 | 182.10 | 194.85 |
| | RHS FENDER LINER (UPPER) | | | | | | |
| 3G0807050 | Guide Piece | 1 | pcs. | 43.45 | #1 | 43.45 | 46.49 |
| 3G0853651A BKZ | Radiator Grille Satin Bla | 1 | pcs. | 605.50 | #1 | 605.50 | 647.89 |
| | LABOUR | 2 | pcs. | 840.00 | #1 | 1,680.00 | 1,797.60 |
| | SPRAY PAINT | 2 | pcs. | 800.00 | #1 | 1,600.00 | 1,712.00 |
| | AIG DIRECT SETTLEMENT | | | | | | |
| | DOA: 28/09/2021 | | | | | | |
| | TP VEH: GBG6874U | | | | | | |
| | SURVEY BY: STEVE (LKK) | | | | | | |

| Tax Code | Labour | Material | GST % | GST | Total amount excl. GST | Total amount incl. GST |
|----------|--------|----------|-------|--------|---------------------------|---------------------------|
| #1 | 860.00 | 6,793.13 | 7% | 535.72 | 7,653.13 | 8,188.85 |
| Total | 860.00 | 6,793.13 | | 535.72 | 7,653.13 | 8,188.85 |

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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| | |
|------------------|---------------|
| Document no. | 12033120813 |
| Document date | 13-10-2021 |
| Customer no. | 5211043795 |
| Customer GST-ID | 201009404M |
| Dealer | 30001 |
| Job order number | 2021037482/ 1 |
| Job order date | 02-10-2021 |
| Service Advisor | SHU SHI TANG |

| | |
|--------------------------------|-------------------|
| Company | Customer Details: |
| AIG ASIA PACIFIC INSURANCE P/L | Mr |
| 78 Shenton Way | PNG |
| #07-16 AIG Building | HUAT WENG |
| Singapore 079120 | 145 LORONG AH SOO |
| | #06-139 |
| | Singapore 530145 |

| | | | | | |
|---------------|------------|--------------------|-------------------|--|---------|
| License plate | Model code | First registration | VIN | Model | Mileage |
| SLN1702K | 3G24JZ | 25-04-2017 | WVWZZZ3CZHE055321 | Passat Comfortline 1.8 I TSI 132kW DSG | 82,093 |

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

TAX INVOICE

GST REG. NO.: 200106276D

| |
|--|
| INVOICE TO. |
| AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD |

| DATE | INVOICE NO. |
|------------|-------------|
| 26/10/2021 | P 3898 |

| | VHA NO. | DUE DATE | VEH NO. |
|--|--------------|-----------------|------------|
| | P 3898 | 26/10/2021 | SLS 9585 C |
| DESCRIPTION | NO. OF DAYS | RATE | AMOUNT |
| RENTAL FROM 11 OCTOBER 2021 TO 15 OCTOBER 2021 YOUR REF: SLN1702K & GBG6874U (VOLKSWAGEN) | 4 | 120.00 | 480.00 |
| Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference. | Subtotal | \$480.00 | |
| | GST @ 7% | \$33.60 | |
| | TOTAL | \$513.60 | |

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C): *PNG VAN YI JUSTIN*
 NRIC/Passport No: *S9547657J* Date of Birth: *2503/1995*
 Address: *BLK 143 COR 4H SDD* Age: *20*
807-219 S(*530143*)
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: *03/12/2015*
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP *9189 6221*

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: *SLN 1702K* - Replace Veh No: _____

Loan Vehicle No: *SLP 9585C*

VR No: _____

Make & Model: *HARRIER*

Auto/Manual Group: *Auto*

CHARGES

Daily *4* day @ \$ *120* Per day *480* *00* cts

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST

OR No: _____

(A) SUB-TOTAL

| | | | | | | |
|--------------------------|-----|---|-----|-----|-----|---|
| Petrol Level & Surcharge | OUT | E | 1/4 | 1/2 | 3/4 | F |
| | IN | | | | | |

First _____ km FREE per day

GST

Excess mileage is chargeable at _____ cents per km

TOTAL CHARGES

33 *60*

513 *60*

Security Deposit : \$

Bank: *DBS*

CASH/NETS/VISA/MC/AMEX/CHQ No: *419110104359721*

Expiry Date: *08/28*

Card ID No: *708*

Name as in Card: *JUSTIN PNG*

NON WAIVER EXCESS (Subject to GST): \$ *3000*

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

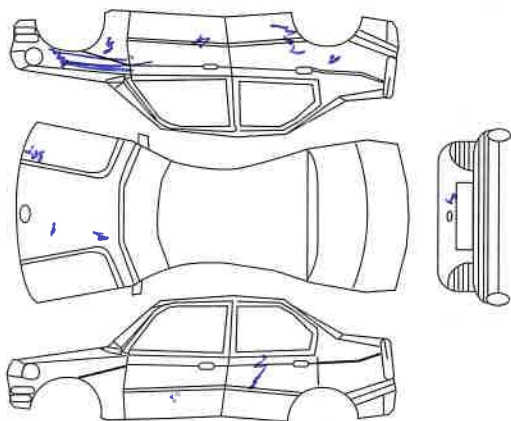
Hirer's Signature : _____

Additional Driver's Signature : _____

SINGAPORE Use Only

INDICATE:

A - Accidents
 D - Dents
 S - Scratches
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

| Date Out | Time Out | Mileage | Check By | Remarks |
|----------|----------|---------|----------|---------|
|----------|----------|---------|----------|---------|

| | | | | |
|----------------|-------------|--------------|---------------|--|
| <i>11/02/1</i> | <i>1100</i> | <i>40890</i> | <i>ANDREW</i> | |
|----------------|-------------|--------------|---------------|--|

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

| Date In | Time In | Mileage | Check By | Remarks |
|---------|---------|---------|----------|---------|
|---------|---------|---------|----------|---------|

| | | | | |
|-----------------|------------|--|--|--|
| <i>15/04/14</i> | <i>5pm</i> | | | |
|-----------------|------------|--|--|--|

Hirer's/Driver Signature


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBG6874U

Date of Accident

28/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **08/04/2021 - 07/04/2022**Requested By **Tang Shu Shi (Volkswagen Gro...**Requested Date **29/09/2021 13:50****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Type text here

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 1 October 2021 3:12 PM
To: ashleytoh14@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21010113/ga3 *** ACCIDENT INVOLVING GBG 6874U & SLN 1702K ON 28/09/2021 ***

Importance: High

Our Ref: CC3/AIG21010113/ga3

01 OCTOBER 2021

T.K.B. CONSTRUCTION

DRIVER: Ashley Toh

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 6874U & SLN 1702K ON 28/09/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLN 1702K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SLN1702K (0674897964SG)**
[GBG6874U]

TP

PNG HUAT WENG

Sep 28 2021 3:00PM

[T.K.B. CONSTRUCTION]

Volkswagen Group Singapore Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/10/2021 08:53 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$8704.45) - SLN1702K - Claim Handler: Loh, Chee-Heng**

Approved:8704.45.