

19/11/2021



VFIX AUTO PTE LTD

7 Penjuru Close Level 4

Singapore 608779

E-mail: wskoh@vfixauto.com.sg

Tel: 64552957 Fax: 68628669

UEN/GST Reg. No.: 201830761R

Our Ref. No.: VFIX-TP20210845

**MOTOR CLAIMS DEPT
LONPAC INSURANCE BHD**

300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

**Accident involving XD9336S AND YP355X on 03/09/2021
AT TUAS FLYOVER (LAMP POST 48854) TOWARDS PIE**

We refer to the above-mentioned accident.

We are writing on behalf of **PENG CHUAN ENGINEERING CONSTRUCTION PTE LTD** the registered owner of motor vehicle number **XD9336S** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **YP355X**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows :-

1	Cost of Repair	:S\$	2,835.50
2	Loss of Use (\$250 x 4days)	:S\$	1,000.00
4	LTA Fees	:S\$	7.45
TOTAL AMOUNTS		:S\$	3,842.95

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) LTA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours Faithfully,

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director



To: LONPAC Insurance Bhd
300, Beach Road, 07 The Concourse
#17-04, 199555

Dear Sir / Madam,

Claimant:

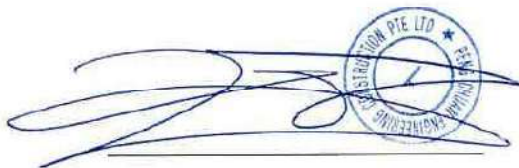
ACCIDENT INVOLVING XD 9336S AND YP 355X ON 3/9/2021 AT
TUAS FLYOVER TOWARDS PIE.

I/We, Peng Chau Engineering Construction Pte Ltd, am/are the registered owner of
motor car no. XD 9336S.

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident to
VFIX AUTO PTE LTD and forward the settlement cheque to VFIX AUTO PTE LTD whom I/we
have authorized to collect the said compensation monies.

Thank you,



Signature of Claimant &

Company Stamp if applicable

IC No.: 2 XX XX X394R

Date: 19/11/21



Signature of Witness

IC No.: 908 36761R

Date: 19/11/21



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024926
DATE : 20 JAN 2022

DISCHARGE VOUCHER

I/We, **PENG CHUAN ENGINEERING CONSTRUCTION PTE LTD** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **YP 355X** the sum of Singapore Dollar **THREE THOUSAND FOUR HUNDRED AND FORTY TWO ONLY (\$3,440.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **XD 9336S** and **YP 355X** on **03/09/2021** along **TUAS FLYOVER TOWARDS PIE LAMP POST 48854 T**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SVN ENGINEERING PTE. LTD.**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **VFIX AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


16.02.22



Signature of vehicle owner/Date

Peng Chuan Engineering Construction Pte Ltd
16.02.22

Name of vehicle owner /Date

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.



VFIX AUTO PTE LTD

7 Penjuru Close Level 1

Singapore 608779

E-mail: wskoh@vfixauto.com.sg

Tel: 64552957 Fax: 68628669

UEN/GST Reg. No.: 201830761R

FINAL REPAIR BILL

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

DATE : 19/11/2021
VEHICLE NO : XD9336S
MAKE/MODEL : ISUZU FX77
ACC DATE : 03-09-2021
CLAIM NO : VFIX-TP20210854
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	2,650.00
7% GST	185.50
Total	<u>2,835.50</u>

SINGAPORE DOLLARS : TWO THOUSAND EIGHT
HUNDRED THIRTY FIVE AND FIFTY CENT ONLY

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Sep 2021 / 17:01:55

Receipt Date/Time : 28 Sep 2021 / 17:01:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210928-003233

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - YP355X As at 03 Sep 2021/18:05:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP355X Enquiry Fee 20210928170017640522	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210928170032262	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 January 2022 2:56 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926 LKK REF : CC4/LPC21010110/es3

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 3 January 2022 3:29 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926 LKK REF : CC4/LPC21010110/es3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 29/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **VFIX AUTO SERVICE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,849.80	\$ 2,835.50
2. Loss of Use (4days x \$250)	\$ 1,000.00	\$ 600.00 (4days x \$150)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,857.25	<u>\$ 3,442.95</u>

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 29 September 2021 6:19 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926 LKK REF : CC4/LPC21010110/es3

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 29 September 2021 5:09 PM

To: ONG LI LI <llong@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926 LKK REF : CC4/LPC21010110/es3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, September 29, 2021 2:27 PM
To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 28 September, 2021 6:10 PM
To: Saw Choon Guan <cgsaw@vfixauto.com.sg>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: Jeff <jeffbz@vfixauto.com.sg>; Jessica <jessicassy@vfixauto.com.sg>; Kent <kentsh@vfixauto.com.sg>; Yong Sheng <wskoh@vfixauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021 Our Ref: 20/21/21/VC05/024926

Lonpac External - General

Without Prejudice

Dear Sirs

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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From: Saw Choon Guan <cgsaw@vfixauto.com.sg>

Sent: Tuesday, 28 September 2021 5:36 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jeff <jeffbz@vfixauto.com.sg>; Jessica <jessicassy@vfixauto.com.sg>; Kent <kentsh@vfixauto.com.sg>; Yong Sheng <wskoh@vfixauto.com.sg>

Subject: ACCIDENT INVOLVONG XD9336S AND YP355X ON 3/9/2021

Hi Sir/Madam

Please find the attachment for you to arrange survey vehicle XD9336S.

Thank you
Best Regards



Saw Choon Guan

Workshop Assistant

Vfix Auto Private Limited | **Vfix** Rental Pte Ltd

No. 7, Penjuru Close, Level 1, Singapore 608779.

Contact: 9240 8681 | E: cgsaw@vfixauto.com.sg