

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 12 January 2022 9:07 AM
To: Jaime Tay; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A| EQI REF: DM21HO01445/JT
Attachments: SMQ 8868S PRELI ADVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle SMQ 8868S
Date of survey: 30/9/2021
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 3 December 2021 7:59 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A| EQI REF: DM21HO01445/JT

Dear Veron,

Please find enclosed as requested.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
[Executive](#) | [Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 3 December 2021 7:56 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A | EQI REF: DM21HO01445/JT

Dear Jaime,

Would like to request copy of OI SGZ 6387A gia report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 1 October 2021 10:09 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A | EQI REF: DM21HO01445/JT

Dear Jaime,

Please be informed that we have inspected the vehicle SMQ 8868S on 30.9.21.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 29 September 2021 4:44 PM

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A | EQI REF: DM21HO01445/JT

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 30-09-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 29 September, 2021 4:30 PM

To: 'Zoom Autowerks' <zoomautowerks@gmail.com>; assignments <assignments@lkkauto.com>

Subject: RE: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A | EQI REF: DM21HO01445/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

Announcement

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Regards,

Jaime Tay
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, 29 September 2021 4:16 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A

Dear All,

Please arrange LKK.

On Wed, Sep 29, 2021, 14:42 Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539
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	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Regards,

Jaime Tay

[Executive | Claims](#)



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, 29 September 2021 1:56 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Janice Goh <janice.goh@eqinsurance.com.sg>; Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: Re: Pre-Repair Inspection for SMQ 8868 S // Accident on 23/09/2021 @ 15:15HR at along Pasir Ris Drive 3 involving Vehicle Number SMQ 8868 S & SGZ 6387 A

Dear All,

Reminder.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Wed, Sep 29, 2021 at 1:55 PM Zoom Autowerks <zoomautowerks@gmail.com> wrote:

Dear All,

REMINDER.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Fri, Sep 24, 2021 at 9:54 PM Zoom Autowerks <zoomautowerks@gmail.com> wrote:

Dear Sir/Madam,

We are instructed by Ting Boon Kiat to notify you of a road traffic accident on 23/09
/2021

at about 15:15HR along Pasir Ris Drive 3 involving our client's vehicle registration number SMQ 8868 S and vehicle registration number SGZ 6387 A driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -