

Asher Sng (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 6 April 2022 16:17
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Please proceed as proposed and keep us updated.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 6 April 2022 3:34 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

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Hi Cecilia,

We refer to the above matter.

Insured report that his vehicle move in the pump slot when third party reversed in between gap and hit his stationary vehicle.

Third party reported he intend to reversed in between gap when insured inch forward into the pump slot hit his stationary vehicle.

Both party have no evidence or video footage.

Based on the damaged to third party vehicle we opinion that insured have inch forward to the empty slot and third party vehicle have slightly swerved to the right to make a reversed into the pump slot.

In view on the above we seek your approval to reject third party claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 3 November 2021 08:49

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Hi LKK

Attached OI SAS.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

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From: Cecilia Lee Peng Geok
Sent: Tuesday, 5 October 2021 9:50 am
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Hi Su Li

No report filed yet. Please refer to our letter dated 30/09/2021 and follow up with insured for accident reporting.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 4 October 2021 11:46 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKP 9674G at M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, September 30, 2021 10:06 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Hi Asher

Attached superseded letter which will be sent to insured for your follow up action.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

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From: Cecilia Lee Peng Geok
Sent: Thursday, 30 September 2021 9:25 AM
To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Hi LKK

Insured has not reported the accident.

Attached our letter to insured for your follow up action.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 29 September 2021 5:37 PM

To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205539/C02/GBH5800J/LEEPG / FW: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D205539/C02/GBH5800J/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 29 September 2021 3:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH 5800J (OI : CTI - TBA) and SKP 9674G (TP : LKK REF - CC6/CTI21010096/es3) on 10/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd